



YHA Ingleton – Access Statement

Introduction

A Victorian house in private grounds, YHA Ingleton is situated on the edge of the Yorkshire Dales in the pretty village of Ingleton. Surrounded by magnificent countryside with caves, waterfalls, and mountains, the area is known for its walking routes and striking caves, with a famous waterfall trail that begins in the village.

If you appreciate the great outdoors, Ingleton and the surrounding area has plenty to offer. Walkers, climbers, mountain bikers and cavers are all well catered for and Ingleton makes an excellent centre for those wishing to explore by car – the Yorkshire Dales, Lake District, Forest of Bowland and Morecambe Bay coastline are all only a short distance away.

We aim to cater for the needs of all visitors in this two-storey hostel. We do not have ground floor bedrooms and none of our rooms meet modern accessible standards.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-ingleton.

This access statement was last updated in January 2024.

Pre-arrival

- The Leeds to Morecambe train line stops at both Clapham and Bentham. Ribbleshead train station is the closest stop on the Settle-Carlisle railway. All are within approximately 10-minutes' drive of Ingleton.
- For bus connections to Ingleton, the best stations are Settle or Lancaster.
- The hostel is in the centre of Ingleton village.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-ingleton/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

We have on-site parking for approximately 10 cars directly in front of the hostel. The floor surface is tarmac and the area closest to the hostel is lit at night.

Main entrance and reception

There is a ramp up to the hostel entrance. There are two doorways to enter the hostel. At the front door, the threshold is slightly raised. There is then another slightly raised threshold through the manual single-leaf main door, which opens inwards.

Reception can be found on the ground floor directly in front of the main entrance up another step. The flooring in the entry hall is laminate. The reception desk does not have a low-level service section.

Public areas

Halls, corridors and stairs

All public areas, halls, stairs and landings are well-lit using a combination of ceiling and wall lights. The flooring is laminate in the ground floor corridors, while corridors on the first floor are carpet tiles.

Access to the first floor is via one quite steep staircase. There are steps up to some of the shared facilities and some rooms have steps down to access them.

WCs

There is one gender-neutral accessible WC on the ground floor.

There are gender-neutral WCs on the first floor, neither of which meets modern accessibility standards. These are well-lit with led lights and have non-slip flooring.

Dining room

The dining room is located on the ground floor and has level access from the entry hall via a single-leaf doorway. It is level throughout.

There is a selection of small and large wooden tables, and straight-backed wooden chairs without armrests. The smaller tables can be moved – please ask at reception and we will be happy to assist. The room is well-lit with natural light during the day and by ceiling lights at night.

Table service is available in the dining room (please ask at reception). We can also cater for dietary requirements or any particular likes or dislikes – please advise us of these before your arrival.

Lounge

The lounge is located on the ground floor opposite to the dining room. This is a bright room lit with ceiling lights and lamps at night and natural light in the day.

There are sofas, armchairs, cushioned stools and low coffee tables. The chairs and tables are moveable. This room is carpeted and also has 3 rugs.

Self-catering kitchen

The self-catering kitchen is located on the ground floor down the corridor to the left of reception. There is a step up through a single-leaf door. Space in the kitchen can be very limited, particularly during busy periods. This room has non-slip safety flooring.

The kitchen is equipped with toasters, microwave, standard-size gas oven, large 6-burner gas range cooker, cordless kettles, fridge and 2 sinks. Crockery and some kitchen equipment are kept on high shelving units – we are happy to move these to lower storage if required.

Drying facilities

Our drying room is located past the self-catering kitchen and down 4 steps. This room is well-lit by a ceiling light and the concrete floor is even. Please ask if you need assistance with the equipment.

TV lounge

Our TV lounge is located opposite the drying room. This is along the corridor and down 4 steps from the main reception area.

There are sofas, armchairs, cushioned stools and a low coffee table. The chairs and tables are moveable. This room is carpeted and lit by ceiling lights and lamps.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Each room is carpeted and well-lit with ceiling and individual bunk lights. Some rooms have a step up to enter them. All bedding is provided but guests are asked to make their own beds – if you require any assistance with this, please let us know when you check-in.

All bathrooms have fluorescent lighting and non-slip flooring. Showers have a step up to enter.

First floor

Access to this floor is up a case of 17 steps. Handrails are fitted (on the left-hand side when going up).

- One room that sleeps up to 2 people. It includes a set of bunk beds. There is a step down to enter.
- Eight rooms that sleep up to 4 people each. They include 2 sets of bunk beds. There are additional steps up or down to enter three of these rooms.
- Two en-suite rooms that sleep up to 5 people each. They include a single high-sleeper bunk with a double bed underneath and a set of bunk beds. There are 9 steps down to enter with handrails on the right-hand side.
- Three rooms that sleep up to 6 people each. They include 3 sets of bunk beds.
- Six communal shower rooms. One of these is up an additional 5 steps after the main staircase, one is through a second door and the remainder are in a block in the centre of the building (all have a step up to enter).
- Eight communal WCs. One of these is up an additional 5 steps after the main staircase and the remainder are in a block in the centre of the building.

Grounds and garden

We have a lawned area overlooking the local outdoor swimming pool, river and park. There are 2 three-seater benches with armrests and 3 picnic tables available on terrace at front of hostel.

Cycle store

The cycle shed is across the car park from the hostel.

Additional information

- Pets are not permitted at YHA Ingleton, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is always available on-site, including at night (access via instructions at reception).
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is poor in the immediate vicinity.
- Free Wi-Fi is available at this hostel.
- CCTV is in operation within the hostel and grounds.

Contact information

- Address: YHA Ingleton, Greta Tower, Sammy Lane, Ingleton, North Yorkshire, LA6 3EG
- Telephone: 0345 2602752
- Email: ingleton@yha.org.uk
- Ordnance Survey map: 98
- Local taxi: Bentham Taxis 015242 62462

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.