



## YHA Hathersage - Access Statement

### Introduction

If you're looking for affordable accommodation in the Peak District then YHA Hathersage is the perfect location! The hostel is set in the bustling village of Hathersage; popular with climbers, walkers and cyclists. For those wishing to explore outside of Hathersage, they will find that the village is conveniently located. Visitors can take a ride to the Derwent Reservoir, walk the renowned tors, or visit the numerous caves.

We aim to cater for the needs of all visitors in this 42-bed hostel; a multi building hostel made up of a 3-storey main house and a 2-storey annexe located in the village of Hathersage. There are ground floor rooms in the annexe. One of these has an accessible en-suite bathroom.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk). You can also take a virtual tour of our hostel at [www.yha.org.uk/hostel/hathersage](http://www.yha.org.uk/hostel/hathersage).

### Pre-Arrival

- The nearest rail station is Hathersage which is 0.8 miles away.
- The nearest bus stop is within 100 metres of the hostel. There is a limited bus service which runs accessible buses to this stop.
- A Sheffield taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- The hostel is just outside of the town centre. From here the roads are level, and have pavements and street lighting.
- The hostel's details can be seen on YHA's website [www.yha.org.uk](http://www.yha.org.uk); please click on the Maps and Directions tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

### Car Parking and Arrival

We have parking space for 6 cars on site. The car park is surfaced with tarmac and has a slope down towards the hostel.

From the car park there is a steep slope down to the main entrance, which has steps. There is an alternative entrance closer to the car park. There is a concrete ramp down with handrails on both sides.

## **Main Entrance and Reception**

The main entrance has three steps up, followed by a manual single leaf door which opens inwards into the entrance hall. The flooring in the entrance hall is part carpet and part lino, and the area is well-lit.

The entrance to the rear of the hostel has a level threshold. The door is manual and opens inwards. There is a key code lock on this door which gives guests 24 hour access after check-in. If you let us know what time you will arrive we would be happy to open this door for you. There is then another single leaf door into the entrance hall.

The reception is located in the dining room. Seating is provided by the dining chairs. A portable induction loop is available on request here. Instructions on how to contact staff during the night is left on the door to the dining room.

The payphone is located in the corridor just off the entrance hall. There is a step up into a small alcove.

## **Public Areas**

### **Halls, Corridors and Stairs**

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights.

The corridor flooring on the ground floor is mainly carpet. On the first floor it is carpet throughout.

Unfortunately we do not have a lift at the hostel, so access to the first floor is by stairs only. The stairs are carpeted and have contrasting non-slip nosing. There is a bannister to one side. There are 14 steps to the first floor.

### **Lounge**

Our lounge is located on the ground floor and has level access from the entrance hall via a single leaf door. The floor is level and surfaced with carpet. The room is well-lit with ceiling lights.

The room is furnished with coffee tables and sofas. All furniture can be moved; please just ask at reception if you require assistance.

### Dining Room

The dining room is located on the ground floor and has level access from the entrance hall via a single leaf door. The floor is level and surfaced with carpet. The room is well-lit by natural light in the day and by ceiling lights at night.

There are dining tables and straight backed chairs without armrests. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

### Self-Catering Kitchen

The self-catering kitchen is located on the ground floor and has level access from the entrance hall via two single leaf doors. The floor is level and surfaced with non-slip lino, and the room is well-lit.

The kitchen is equipped with 8 double gas rings, a microwave, fridge and 2 domestic sized cookers with oven. There is also a toaster and cordless kettle. There is a range of utensils, cutlery and crockery. The sinks are fitted with standard twist taps.

### Drying Facilities

The drying room is located in the basement. There are 15 stone steps down to the room. The steps are narrow and worn in the middle of each step. There is a handrail to one side. From the bottom of the stairs there is level access over flagstone flooring and through a single leaf door.

### Bedrooms and Bathrooms

None of the bedrooms in the main house are en-suite, but they do have a washbasin. Unless otherwise stated, all bedrooms have bunk beds. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

### First Floor

- One single room
- One 4-bedded room
- Two 6-bedded rooms
- Two WCs and two showers

## **The Annexe**

The annexe is located on the other side of the car park. Just outside the entrance doors there are cobble stones.

### **Ground Floor**

There is a level threshold through a single leaf door to:

- One 3-bedded accessible room (double bed with single bunk over) with an accessible en-suite bathroom. Transfer to the toilet in the bathroom is left-handed.

There is a step up from the car park to access:

- One 4-bedded en-suite room
- Two WCs
- Two showers

### **First Floor**

There are 14 steps up to:

- Three 6-bedded rooms

## **Grounds and Garden**

We have a small lawn to the front of the hostel. There is level access onto the lawn, although at the border there are stones placed at intervals of  $\frac{1}{2}$  to  $\frac{3}{4}$  of a metre. The lawn is level and there are picnic benches there for guests to use.

## **Additional Information**

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff can be contacted using the pre-programmed phone in the corridor just off the main entrance corridor.
- Braille signs are fitted on room doors and corridor doors.
- Emergency lighting and fire alarms fitted.
- Be aware that our teams won't fetch you in the event of an emergency, so if the alarms go off please don't wait for a member of staff to tell you to evacuate; get yourself out of the building by the nearest exit.
- Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Mobile phone reception within the hostel seems to be good.
- Wi-Fi is available at this hostel.

### **Contact Information**

- Address: YHA Hathersage, Castleton Road, Hathersage, Hope Valley, Derbyshire, S32 1EH.
- Telephone: 0345 3719021
- Email: [hathersage@yha.org.uk](mailto:hathersage@yha.org.uk)
- Ordnance Survey Map 110; Grid reference SK226814
- Local buses: Catch the 272,273,274 or 275 from Sheffield and get off at Hill Foot. For more information visit the [Hulley's of Baslow website](#).
- Local taxi: Mercury Taxis 0114 2662662

**We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.**