



## YHA Stratford-upon-Avon – Access Statement

### **Introduction**

Just 3 miles outside of the historic city of Stratford-upon-Avon and 10 miles from Warwick Castle, YHA Stratford-upon-Avon is the perfect place for a weekend break or educational visit.

We aim to cater for the needs of all visitors in this three-storey Georgian mansion located in a picturesque village. YHA Stratford-upon-Avon has an accessible bedroom on the ground floor with an accessible en-suite bathroom.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk). You can also view photos of the hostel at [www.yha.org.uk/hostel/yha-stratford-upon-avon](http://www.yha.org.uk/hostel/yha-stratford-upon-avon).

This access statement was last updated in March 2024.

### **Pre-arrival**

- The nearest rail station is Stratford-upon-Avon, 3.2 miles away.
- The nearest bus stop is within 150m.
- Local taxi companies can provide accessible taxis when pre-booked.
- The hostel is on Church Lane, a level tarmacked road. There is no pavement or streetlighting here or on the main road – if you are arriving on foot, please bring a torch. From the bus stop there is a paved path which is mostly level.
- The hostel's location can be viewed on YHA's website at [www.yha.org.uk/hostel/yha-stratford-upon-avon/directions](http://www.yha.org.uk/hostel/yha-stratford-upon-avon/directions).
- You can contact the hostel by phone or e-mail (see contact information).

### **Car parking and arrival**

We have ample on-site car parking available in unmarked bays on our gravel car park. It is less than 150m from here to the main door. The car park is lit at night and there is lighting running from here to the entrance of the hostel.

There is plenty of space to drop off next to the brick paved path which provides level access to the front door of the hostel. There is a ramp to enter – the slope is around 1.6m long and has a gradient of approximately 1:11. If you let us know what time you are coming, we will do our best to assist with moving to and from cars.

### **Main entrance and reception**

Access into the main hall is over a level threshold and through a set of double doors which open inwards manually (effective opening width of 60cm per leaf). The main hall has a tiled floor and is evenly lit with chandeliers.

From the main entrance door, there is level access to the ground floor reception via a double door, which is held open by alarm activated devices (effective clear opening is 55cm per leaf). The reception area has a polished wooden floor and is well-lit.

The reception desk is at a high level and seating is available next to the desk. Vibrating pillow alarms are available on request. There is plenty of space for a wheelchair user to manoeuvre.

## **Public areas**

### Halls and corridors

There is a good colour contrast to floor, walls and doorways throughout the building. Corridors and halls on the ground floor are either tiled or polished wood. On the upper floors the corridors are surfaced with low-pile carpet. All corridors are well-lit with ceiling lights and are also fitted with emergency lighting.

We do not have a lift so the upper floors and basement are accessed by stairs only.

### Public WCs

A gender-neutral accessible WC is available on the ground floor to the rear of the restaurant. The bathroom is fitted with grabrails, emergency alarm cord and low sink. WC transfer is right-handed. There is also two WCs in separate stalls in a gender-neutral washroom accessed from the dining room. A further gender-neutral WC is accessed just off the main entrance hall.

### Café bar

The reception area leads into our café bar with has high-level seating and access via a shallow ramp. Menus are provided and table service is available. The ramp and café bar have polished wood flooring and the area is lit with ceiling spotlights.

### Lounge

We have a lounge situated on the ground floor which has level access from the main entrance hall via a single-leaf door (effective clear opening 75cm). In this room there are sofas, armchairs and low coffee tables. The flooring is carpet and the room is well-lit with chandeliers and wall lights.

The lounge connects with a further soft seating lounge area, which is a step up from the lounge or reception area.

### Dining room

The dining room is on the ground floor and has level access from the café bar. This room is equipped with a range of tables and straight-backed chairs without armrests. All tables and chairs are moveable – please ask a member of staff if you would like furniture moving. The floor is polished wood and the room is evenly lit.

Two of our tables are accessible for wheelchair users – please let us know in advance if you would like us to reserve one for you.

The servery is low level but table service is available if you require it. We are also happy to cater for dietary requirements or particular likes or dislikes – please advise us of these before your arrival.

### Self-catering kitchen

Our large self-catering kitchen is located on the ground floor and has level access from the main entry hall via a single-leaf door (effective clear opening 77cm). You must pass through a small dining room which has tables, wooden stools and bench-style seating.

The ovens have drop-down doors and the sinks are fitted with lever taps. The flooring here and in the self-catering dining room is laminate and the rooms are lit with ceiling spotlights. Crockery is kept in high level shelves but can be moved to lower storage on request.

### Games room

Our games room is located on the ground floor and has level access from the entrance lobby. There is a single-leaf door with an effective opening width of 75cm. The floor is level throughout and surfaced with laminate flooring. The room is well-lit with ceiling lights.

There is a pool table, among other items, available here. The room is furnished with coffee tables, sofas, armchairs and low cushioned stools. All furniture can be moved – please ask a member of staff if you would like furniture moving.

### Classroom

Accessed from the entrance hall on the ground floor, the classroom is equipped with a data projector and a white screen. There are tables and straight-backed chairs which offer seating for up to 40 people. All tables and chairs are moveable and we are happy to help accommodate any specific requirements.

The flooring is laminate and the room is brightly lit by natural light during the day. There are also ceiling lights.

### Landry and drying facilities

Our laundry room, which includes a dryer, is located on the ground floor with level access from the main entrance. A separate drying room is also provided in the cellar down a flight of steep steps.

### **Bedrooms and bathrooms**

Unless otherwise stated, all bedrooms have bunk beds. Each room is carpeted and well-lit with ceiling and individual bunk lights plus a washbasin fitted with a lever tap. All bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Standard showers have a step up to enter. En-suite bathrooms have a step up and then a further step to access the shower. Sinks are fitted with lever taps.

## Ground floor

Access to the following room is level from the main entrance and to all other communal areas.

- One accessible en-suite room that sleeps up to 3 people. It includes a set of bunk beds and a single bed. The effective clear opening width of the bedroom door is 86cm and of the bathroom door is 76cm. The en-suite is fitted with grabrails, wheel-in shower and emergency cord. WC transfer is left-handed.

## First floor

Access to this floor is via a central staircase of 18 steps with a handrail on each side.

- One en-suite room that sleeps up to 2 people. It includes a double bed.
- Two en-suite rooms that sleep up to 2 people each. They include a set of bunk beds.
- Two rooms that sleep up to 2 people each. They include a set of bunk beds.
- Six en-suite rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- Four rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- Two en-suite rooms that sleep up to 6 people each. They include 3 sets of bunk beds.
- Three rooms that sleep up to 6 people each. They include 3 sets of bunk beds.
- Shared shower and WC facilities.

## Second floor

Access to this floor is via a set of 17 steps with a handrail on each side.

- One room that sleeps up to 2 people. It includes a set of bunk beds.
- Two rooms that sleep up to 3 people each. They include a single high-sleeper bunk with a double bed underneath.
- Two rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- One room that sleeps up to 5 people. It includes 2 sets of bunk beds and a single bed.
- Two en-suite rooms that sleep up to 6 people each. They include 3 sets of bunk beds.
- Three rooms that sleep up to 6 people each. They include 3 sets of bunk beds.
- Shared shower and WC facilities.

## **Grounds and garden**

YHA Stratford-upon-Avon is set in extensive grounds, mostly laid to lawn and fairly level. A range of benches and tables are located around the grounds.

From the dining room there is a raised threshold through double doors leading to a wooden decking area. This has small tables and chairs with and without armrests.

### **Cycle store**

The cycle store is approximately 110m from the main entrance. There is level access via the same paved path which runs from the car park to the main entrance.

### **Additional information**

- Dogs are not permitted at YHA Stratford-upon-Avon, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is available until 10pm. Staff can be contacted at night via a dedicated emergency phone.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or similar emergency. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is poor in the hostel but ok in the middle of the lawn.
- Wi-Fi is available at this hostel.

### **Contact information**

- Address: YHA Stratford-upon-Avon, Hemmingford House, Alveston, Stratford-upon-Avon, Warwickshire, CV37 7RG
- Telephone: 0345 3719661
- Email: [stratford@yha.org.uk](mailto:stratford@yha.org.uk)
- Ordnance Survey map: 151
- Local buses: Stagecoach line X15 runs on an hourly basis from Stratford-upon-Avon – for the hostel, get off at Alveston, Opp. Youth Hostel
- Local accessible taxis: 24X7 Taxis 01789 332126, Othello Taxis 01789 336226
- Local accessibility retailer (1.6 miles away): Stratford-upon-Avon Shopmobility, Bridgefoot Multi-Storey Car Park, Stratford-upon-Avon, Warwickshire, CV37 6YY, 01789 414534

**We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.**