



YHA Sheringham – Access Statement

Introduction

This hostel sits in a quiet residential area of Sheringham and is only a 5-minute stroll to the town and a 10-minute stroll to the beach.

We aim to cater for the needs of all visitors in this four-storey building located on the Norfolk Coast. We have ground floor bedrooms (two have their own toilets) – three of these rooms are accessible and an accessible bathroom is in the corridor nearby.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-sheringham.

This access statement was last updated in June 2024.

Pre-arrival

- The nearest rail station is Sheringham, 350m away.
- The nearest bus stop is 150m away. An hourly service runs to this stop and usually provides accessible buses.
- A local taxi company can provide accessible taxis when pre-booked.
- The hostel is a 5-minute walk away from the centre of Sheringham. The roads from here are level with pavements on both sides and streetlights.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-sheringham/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

We have ample parking onsite, 5m from the main entrance. There are two marked bays in front of the main entrance if required. The car park is level and surfaced with gravel and stone. It is lit by external wall lights on the building.

Guests can be dropped off in the car park or on the main road. From the main road there is a paved path leading to the main entrance which slopes very slightly as it nears the building. If you let us know what time you are coming, we will do our best to help with moving to and from cars.

Main entrance and reception

There is a very shallow step (3.5cm step) up into the porch, followed by a manual single-leaf door which opens outwards. Then there is a level corridor through a double door leading to the reception lobby. The lobby is level throughout and the flooring is carpet tile.

Public areas

Halls, corridors and stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well-lit using a combination of ceiling and wall lights. The corridor flooring throughout is carpet tiles.

There is no lift, so access to the upper floors is by stairs only. The stairs are carpeted and have a handrail on one side.

Public WCs

There are two gender-neutral WCs in the entrance hall. They have non-slip flooring and are well-lit with fluorescent lighting but are not accessible to modern standards.

Lounge

The lounge is located on the ground floor and has level access from the entrance hall. There is a set of double doors into the games room, followed by a single-leaf door each into the TV room and the reading room. Both rooms are level throughout and have carpet flooring. They are well-lit with ceiling lights.

The rooms are furnished with coffee tables, sofas and armchairs. All furniture can be moved – please ask at reception if you require assistance. The TV can be set to show subtitles if required.

Dining room

Our spacious dining room is located on the ground floor and has level access from the reception lobby via a single-leaf door. The floor is level throughout and covered with carpet tiles. The room is well-lit with ceiling lights.

There are tables and straight-backed chairs without armrests. All furniture can be moved – please ask at reception if you require assistance.

Table service is available (please ask at reception). We are also happy to cater for dietary requirements or any particular likes or dislikes – please advise us of these before your arrival.

Self-catering kitchen

The self-catering kitchen is located on the ground floor and has level access from the reception lobby. There are a series of single-leaf doors between the reception and the kitchen. The door into the kitchen has an effective opening width of 74.5cm followed by a shallow 3.5cm step up into the room. The floor is level and surfaced with non-slip flooring,

The kitchen contains 3 domestic-sized gas cookers (with oven, grills and burners), 2 fridges, freezer, microwave, toaster and a range of kitchen utensils, crockery and cutlery. Kitchen units and ovens are 95cm high and the 2 washing-up sinks are 85cm high. All crockery and kitchen equipment are kept on low-level shelving.

The dining room is next door (effective door opening width of 74cm). This room is quite small and so space can be limited. There are tables and bench seating available for guests to use. The flooring here is level with non-slip flooring.

Laundry and drying facilities

The drying room is located on the ground floor and has a 3.5cm step up from the reception lobby through a single-leaf door. This room is equipped with a washing machine and a dryer (payment can be made at reception). The flooring is non-slip.

Games room

Our games room is located on the ground floor and has level access from the entrance hall. There is a set of double doors which open into the room. The floor is level and surfaced with carpet, and the room is well-lit.

There is a pool table and table football table plus some chairs without armrests.

Meeting rooms

We have two meeting rooms – the first is located on the ground floor next to the self-catering kitchen and has level access from the reception. The floor is level and surfaced with wood. There are two gender-neutral toilets next to this room, with single-leaf doors opening inwards.

The second meeting room is located on the first floor. There are 20 steps to this floor and then level access from the stairs through either a single-leaf or double door. Most of the room is level, however, there is a step up onto the 'presentation' area at the far end. Flooring is carpet and the room is well-lit with ceiling lights. There are three gender-neutral toilets in the corridor outside this room.

We can provide tables and straight-backed chairs without armrests in a variety of seating arrangements.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Each room is carpeted and well-lit with ceiling lights plus a washbasin. All bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Standard showers have a step up to enter.

Ground floor

These rooms have flashing fire alarms as well as the siren.

- One room that sleeps up to 3 people. It includes a set of bunk beds and a single bed.
- Three rooms that sleep up to 5 people each. They include a single high-sleeper bunk with a double bed underneath and a set of bunk beds. These are our most accessible rooms with an effective door opening width of 74.5cm, 75cm or 84cm. Two of these rooms have an en-suite toilet, which is not accessible to modern standards but one does contain grabrails (transfer in this WC is left-handed).
- One accessible bathroom with WC (left-handed transfer), wheel-in shower and low-level washbasin. This room is fitted with grabrails and has a clear door opening of 75cm.
- Two communal showers (20cm step up).

First floor

New Block

Access to this floor is up a set of 16 steps.

- Two rooms that sleep up to 2 people each. They include a set of bunk beds.
- Two rooms that sleeps up to 3 people each. They include a single high-sleeper bunk with a double bed underneath.
- Two rooms that sleep up to 3 people each. They include a set of bunk beds and a single bed.
- Four rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- One room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- Five communal showers.
- Six communal WCs.

Old Block

Access to this floor is up a set of 20 steps.

- Two rooms that sleep up to 2 people each. They include a set of bunk beds.
- One room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath.
- One room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- Four communal showers.
- Three communal WCs.

Second floor

Access to this floor is up a set of 16 steps.

- One room that sleeps 1 person. It includes a single bed.
- Four rooms that sleep up to 2 people each. They include 2 sets of bunk beds.
- One room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- Two communal showers.
- Two communal WCs.

Third floor

Access to this floor is up a very narrow set of 15 steps.

- Two rooms that sleeps 1 person each. They include a single bed.
- One room that sleeps up to 4 people. It includes 2 sets of bunk beds.
- Two communal showers.
- Two communal WCs.

Grounds and garden

The hostel has a patio/smoking area on level slabs adjacent to the self-catering kitchen. Access is via the front door and over level paving slabs (path width 90cm).

The hostel also has a small garden area with bench seating. Access is via a few steps down from the dining room or from outside there is a path of soft wood chippings (80cm wide).

A play park is just a 5-minute walk from the hostel – ask at reception for directions.

Cycle store

The cycle shed is accessed along a level slabbed pathway from the hostel entrance then over the gravel car park to a garage. The door is padlocked (code available at reception) and we can help with access over the door threshold if required.

Additional information

- Pets are not permitted at YHA Sheringham, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is always available on-site during reception opening hours and at night via the emergency contact details at reception.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is intermittent within the hostel.
- Wi-Fi is available within the hostel.

Contact information

- Address: YHA Sheringham, 1 Cremer's Drift, Sheringham, Norfolk, NR26 8HX
- Telephone: 0345 3719040
- Email: sheringham@yha.org.uk
- Ordnance Survey map: 133
- Local buses: Line 2 or 5 – for the hostel, get off at Sheringham, adj Tesco www.konectbus.co.uk
- Local taxis: A1 Cabs Cromer 01263 513371, Stuart's Taxi and Travel 01263 824444

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.