



YHA Coverack – Access Statement

Introduction

Set in the traditional Cornish fishing village of Coverack, this Victorian country house has beautiful sea views, great self-catering facilities and cosy social areas. Stay for a few days and enjoy walks along the famous South West Coast Path, discovering secluded coves and spectacular beaches on your way. For the more adventurous, there are also exciting opportunities for diving and water sports nearby.

We aim to cater for the needs of all visitors in this three-storey building located on the Cornish coast. Unfortunately, none of our bedrooms or bathrooms are accessible to modern standards.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-coverack.

This access statement was last updated in March 2024.

Pre-arrival

- The nearest rail station is Penryn, 17.8 miles away. Truro (25.3 miles) and Redruth (21.6 miles) have good transport links with the rest of the country.
- The nearest bus stop is 0.7 miles away, offering a limited service.
- A local taxi service can provide accessible taxis when pre-booked.
- The road approaching the hostel from the bus station is steep and does not have any pavement or streetlighting. From the road there is a level, uneven gravel drive which runs 150m to the hostel.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-coverack/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

We have ample onsite parking within 50m of the main entrance. The car park is level and surfaced with tarmac. There are no marked bays but we are happy to reserve you a space if required. There is no lighting at night so please bring a torch.

From the car park to the main entrance there is a sloped gravel driveway for about 30m. Then there is an even, concrete path running around the side of the building, sloping down towards the entrance. There is good external lighting along this route. If you let us know what time you are coming, we will do our best to assist with moving to and from cars.

Main entrance and reception

To enter the hostel there is a level threshold through a manual, single-leaf door which opens outwards. This takes you into the porch which is tiled. There is then a step up through another single-leaf door which leads to the reception. The entrance porch has wooden parquet flooring with a rug laid in the centre of the floor. The hallway has tiled floor and is level. There is a rug laid in the centre of the hallway.

There is no seating in the entrance hallway, but the lounge is nearby which is furnished with comfortable seating. A portable induction loop is available on request. This area is well-lit with ceiling lights. Cold drinks, ales and wines are also served from here. If you need any assistance to carry refreshments, we are happy to help.

Public areas

Halls, corridors and stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The flooring is a mix of carpet, tiles, concrete and wooden parquet on the ground floor and carpet on the upper floors.

We do not have a lift so access to the upper floors is via steps only. The stairs are carpeted with contrasting non-slip nosing. There is a banister fitted on one side.

Lounge

The lounge is located on the ground floor and has level access from the entrance hall via a single-leaf door. The floor is level throughout and surfaced with carpet. It is well-lit with ceiling lights.

The room is furnished with coffee tables, sofas and armchairs. All furniture can be moved – please ask at reception if you require assistance.

Dining room

The dining room is located on the ground floor and has level access from the entrance hall via a single-leaf door. The floor is level with wooden floorboards. It is well-lit with natural light in the day and by ceiling lights at night. The self-catering dining room has a tiled floor.

There are dining tables and straight-backed chairs without armrests. All furniture can be moved – please ask at reception if you require assistance.

Table service is available (please ask at reception). We are happy to cater for dietary requirements or particular likes or dislikes – please advise us of these before arrival.

Self-catering kitchen

The self-catering kitchen is located on the ground floor and has level access from the dining room or entrance hall via a single-leaf door. The floor is level and surfaced with non-slip lino. There is even lighting in this room.

The kitchen is equipped with 2 gas ovens, 2 gas hobs, microwave, 3 fridges,

freezer, toasters, cordless kettles and a range of kitchen equipment, crockery and cutlery. Crockery and some kitchen equipment are kept in high shelving units – we are happy to move these to lower storage if required.

Laundry facilities

The drying room is located in the basement. To access it there is a steep flight of 8 narrow stone steps with a handrail fitted to one side. The floor is stone flags and the room is well-lit.

A washing machine is available in our camping block. This is located opposite our camping orchard and accessed by 6 stone steps.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Rooms are carpeted and well-lit with ceiling and individual bunk lights plus a washbasin. All bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Standard showers have a step up to enter.

First floor

Access to this floor is via a set of 21 steps.

- One room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath.
- Three rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- Two en-suite rooms that sleep up to 5 people each. They include a single high-sleeper bunk with a double bed underneath and a set of bunk beds. One of these rooms is accessed down 4 narrow steps leading to a small landing.
- One en-suite room that sleeps up to 7 people. It includes a single high-sleeper bunk with a double bed underneath and 2 sets of bunk beds.
- Communal bathroom with 2 shower cubicles and 2 toilet cubicles.

Second floor

Access to this floor is via a narrow, steep set of 15 steps which bends sharply at the top. A handrail is fitted on one side.

- One en-suite room that sleeps up to 3 people. It includes a double bed and a single pull-out bed. The en-suite bathroom is fitted with a bath.
- One en-suite room that sleeps up to 4 people. It includes a double and 2 single beds.

Grounds and garden

We have a small, 100-year-old orchard to the side of the hostel. There is level access from the drive or a set of stone steps up from the main entrance of the hostel.

The orchard is grass and slopes slightly. There is also level access to the front lawn, where there are wooden picnic tables for guests to use.

Cycle store

Our cycle shed is located to the rear of our camping facilities. There is step-free access in through a single-leaf door. The facilities are up a sloped gravel drive from the hostel.

Additional information

- Pets are not permitted at YHA Coverack, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is always available on site, including at night (access via emergency phone at reception).
- Braille signs are fitted on room and corridor doors.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or a similar emergency. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- There is intermittent mobile phone reception within the hostel.
- WiFi is available throughout the hostel, using 'The Cloud' hotspot. You will need to register for an account the first time you log in.

Contact information

- Address: YHA Coverack, School Hill, Coverack, Cornwall, TR12 6SA
- Telephone: 0345 3719014
- Email: coverack@yha.org.uk
- Ordnance Survey map: 103
- Local buses: Catch the 36 from Truro to Helston (later, the 36 then runs from Helston to Coverack) – get off at the car park www.firstgroup.com
- Local taxi: A2B Taxis (Truro) 01872 272989, Smiling Coast Taxis 07876 380977

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.