



## YHA Manorbier – Access Statement

### **Introduction**

This clifftop hostel with sandy beaches is perfect for a seaside holiday, activity break or weekend escape. YHA Manorbier is located approximately a mile from Manorbier village, along a tarmac lane that is hilly in places. The vibrant seaside resort of Tenby is just 5 miles further along the coast.

We aim to cater for the needs of all visitors in this single-storey building ideally located on the Pembrokeshire coastal path. We have ground floor bedrooms with level access and two accessible WCs with wheel-in showers.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk). You can also view photos of the hostel at [www.yha.org.uk/hostel/yha-manorbier](http://www.yha.org.uk/hostel/yha-manorbier).

This access statement was last updated in February 2024.

### **Pre-arrival**

- The nearest rail station is Manorbier, 2 miles away. There is no bus service from this station. Buses are available from Tenby station, 5.5 miles away.
- The nearest bus stop is just under a mile away, offering a service every 1.5 hours from Monday to Saturday.
- A local taxi company can provide accessible taxis if required. We are happy to make a booking for you.
- The nearest shop is a village store approximately a mile away, open from 7.30am to 9pm.
- The road leading to the hostel is steep in places and tarmacked with some uneven sections. The last 500m is on a steep slope down towards the hostel. There is no pavement for half a mile and the lane is unlit so please bring a torch if you are arriving on foot after dark.
- The hostel's location can be viewed on YHA's website at [www.yha.org.uk/hostel/yha-manorbier/directions](http://www.yha.org.uk/hostel/yha-manorbier/directions).
- You can contact the hostel by phone or e-mail (see contact information).

### **Car parking and arrival**

There are plenty of parking spaces for cars, minibuses or coaches approximately 30m from the main entrance. There are no marked accessible bays but there is a drop-off point approximately 10m from the main entrance. If you let us know when you are coming, we will do our best to assist with moving to and from cars.

The floor is evenly surfaced with tarmac. It is quite dark at night but the hostel building and entrance do have external lights. Access to the entrance is via a sloped

pathway with even surface, leading from the car park. The first slope is at a gradient of 1:16.5 for 11.4m and the second is at 1:12 for about 1.6m.

### **Main entrance and reception**

There is level access into our spacious reception area via a manual single-leaf door which opens outwards. The room is well-lit with ceiling spotlights and is level throughout with hard, non-slip laminate flooring.

Chairs without armrests and a payphone are available with adjacent seating. There are 24-hour emergency contact details on the phone if you need to contact a member of staff at night.

### **Public areas**

#### **Halls and corridors**

There is good colour contrast to floor, walls and doorways throughout the building. The corridors are well-lit with ceiling lights and flooring is non-slip laminate. There is level access to most facilities in the hostel and they are all on the ground floor, though there are 3 steps down to bedrooms 13 and 14.

#### **WCs**

There is a gender-neutral accessible WC and shower which has level access from the reception hallway. The door width is 850mm. It contains vertical and horizontal grabrails by the toilet, a lowered washbasin fitted with lever taps. It is well-lit with fluorescent lighting and has non-slip flooring. Transfer to the toilet is left-handed.

There is a further accessible shower room in the corridor opposite bedroom 8.

#### **Dining room**

There is level access to our dining room through a double-leaf door. There are large tables and wooden, straight-backed chairs without armrests. The furniture is all movable – we are happy to assist with this on request. The flooring is laminate and the room is well-lit with natural light during the day and with ceiling lamps at night.

Table service is available (please ask at reception). We can also cater for special diets or any particular likes or dislikes – please advise us of these before arrival.

#### **Lounge**

There is level access to the lounge from reception. There is hard and soft seating comprised of a sofa, armchairs and straight-backed chairs. There are also tables, which can be moved. The flooring is vinyl and the room is well-lit with ceiling lights.

#### **Self-catering kitchen**

The self-catering kitchen has level access from the reception hall via a 69.5cm-wide fire door. It is well-lit with ceiling lights and the flooring is tiled. The kitchen is fully equipped with a sink and gas hob are on a lower-level section. We are happy to provide any advice or assistance for use of the equipment – please ask at reception.

### Laundry and drying facilities

Our laundry has level access via a single-leaf fire door. We have 2 domestic washers and dryers plus limited hanging space. There is sufficient space for a wheelchair user to manoeuvre in this room. It is well-lit with ceiling lights and the flooring is vinyl.

### Classroom

There is level access into the classroom through double-leaf doors. Tables are available plus chairs without armrests. The furniture can be moved to suit a variety of seating arrangements depending on your requirements.

### Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Our rooms are carpeted and well-lit with ceiling lights. Each bedroom also has individual bed lights except bedroom 11. All bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Standard showers have a step up to enter.

There is a wheel-in shower located in the WC off reception. This contains a fold-down shower chair and 2 grab rails. There is another wheel-in shower opposite bedroom 8 (door width 75cm) with a fold-down shower chair but no grab rails. The WC in both rooms has left-handed transfer.

### Ground floor

There is a shallow slope down to the bedroom corridor.

- One en-suite room that sleeps up to 2 people. It includes a set of bunk beds.
- One en-suite room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath.
- Four en-suite rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- One room that sleeps up to 4 people. It includes 2 sets of bunk beds.
- Five rooms that sleep up to 6 people each. They include 3 sets of bunk beds.

Access to the following rooms is via 3 steps with a handrail at the end of the corridor.

- One en-suite room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- One room that sleeps up to 8 people. It includes 4 sets of bunk beds.

### Camping & Cabins accommodation

The campsite is located behind the hostel building. From the paved path surrounding the hostel, there are 5 concrete steps up into the field. From here there is a hard-packed path leading to the campsite and camping pods. There is no exterior lighting on the campsite, so a torch is recommended for nighttime.

We have three camping pods that sleep up to 4 people each. They include a double bed and 2 single beds. All bedding is provided. From the path there is a step up onto

the wooden porch, followed by a raised threshold to enter the pod. The pods have heating and lighting inside.

During the summer months, we also have four bell tents that sleep up to 5 people each. They include a double bed and 3 single beds. All bedding is provided. The bell tents can be accessed via a level rough grass track.

We have a recently refurbished range of camping facilities which includes a self-catering kitchen and dining room, bathrooms and showers. There is a level threshold into this building and level access to the facilities. The flooring is wood-effect laminate, and non-slip vinyl in the showers.

### **Grounds and garden**

There is a level tarmac road outside the main entrance with a gradual slope to one side of the hostel, which gives access to a large, level grass field and the campsite behind the hostel building. The grass is cut regularly but has a rough surface in some areas. Five picnic style table benches are available in the garden.

### **Cycle store**

The cycle shed is approximately 50m from the main entrance, connected by level paved path.

### **Additional information**

- Pets are not permitted at YHA Manorbier except in our Camping & Cabins accommodation, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is always contactable overnight (access via emergency phone at reception).
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is intermittent within the immediate vicinity.
- Wi-Fi is available in shared spaces but not in bedrooms.

### **Contact information**

- Address: YHA Manorbier, Manorbier, Tenby, SA70 7TT
- Telephone: 0345 3719031
- Email: [manorbier@yha.org.uk](mailto:manorbier@yha.org.uk)
- Ordnance Survey map: 158
- Local buses: The 349 runs from Tenby and Penally train stations – for the hostel, get off at Wind Hill [www.firstgroup.com/ukbus/south\\_west\\_wales](http://www.firstgroup.com/ukbus/south_west_wales)
- Local accessible taxi: Penally Cabs 01834 842868

**We welcome your feedback to help us to continue making improvements.  
Please contact us directly if you have any queries or if you would like to make  
any comments.**