

YHA Mankinholes- Access Statement

Introduction

This former 16th century manor house is located in a quiet rural hamlet with great views. It has a cosy lounge with a log burning stove. The kitchen is well equipped and the Youth Hostel is rated as 4 stars by visit England. This hostel is very popular with walkers, cyclists and families.

We aim to cater for the needs of all visitors in this 32-bed hostel; a 2-storey building. We have a ground floor en-suite room, but none of our bedrooms or bathrooms meets modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk.

Pre-Arrival

- The nearest rail station is Todmorden which is 2.6 miles away.
- The nearest bus stop is within 50 metres of the hostel. There are daily bus services which run accessible buses to this stop.
- An Access Bus scheme also runs in the area. For more information see <u>the West Yorkshire</u> <u>Metro website</u>.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- Mankinholes is a small hamlet located on a quiet road. There are no pavements or street lamps in the area. The road approaching the hostel is mostly level. The driveway to the hostel is surfaced with tarmac and it slopes gently up towards the hostel.
- The hostel's details can be seen on YHA's website www.yha.org.uk; please scroll down to the Maps and Directions section to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

There is parking space for 10 cars directly outside the building. There are no marked bays, but we would be happy to reserve a space close to the entrance for you if required. The car park is level and surfaced with gravel.

From the car park to the main entrance there is a level gravel path. Guests can also be dropped off here. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

Main Entrance and Reception

There is a step up through a manual single leaf door which opens inwards into the entrance hall. There is then another step up through single leaf door into the reception. The floor here is level and the area is well-lit. The floor is surfaced with quarry tiles.

A wooden bench is available in the reception area for guests to use. A portable induction loop is available on request at the reception desk. There is a payphone available here too, with adjacent seating.

Public Areas

Halls, Corridors and Stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights.

The corridor flooring on the ground floor is a mixture of carpet and timber. On the first floor the flooring is carpet.

Unfortunately we do not have a lift, so access to the first floor is by stairs only. The stairs are carpeted and there is a bannister fitted to one side. There are two staircases; from reception there are 15 steps up to the first floor and from the lounge there are 13.

Public WCs

There is a unisex WC on the ground floor, but it does not meet modern accessibility standards. There is level access from the self-catering kitchen. The floor is surfaced with non-slip lino and there is even lighting.

Lounge

Our lounge is located on the ground floor. There is a single leaf door and four steps down to this room from the reception lobby. The floor is level and the room is well-lit. The flooring is carpet.

The room is furnished with coffee tables and sofas. All furniture can be moved; please just ask at reception if you require assistance.

Dining Room

The dining room is located on the ground floor and has level access from reception via a single leaf door. The floor is level and there is even lighting in the room. The flooring is varnished wooden planks. The dining room is open plan and includes the self-catering kitchen.

There are dining tables and straight backed chairs without armrests available here. All furniture can be moved; please just ask at reception if you require assistance.

Self-Catering Kitchen

YHA Mankinholes is self-catering only. The self-catering kitchen is located on the ground floor and has level access from the dining room. The floor is surfaced with quarry tiles. There is no door into the kitchen.

The kitchen is equipped with two domestic sized cookers, two cordless kettles, two fridges, a microwave, two toasters, a freezer and a range of kitchen utensils, crockery and cutlery. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

Laundry and Drying Facilities

The drying room is located on the ground floor. There are 5 steps down to the drying room from the entrance hall. The floor is level and surfaced with concrete in the room and there is even lighting.

Bedrooms and Bathrooms

Rooms without en-suite have a washbasin and all bedrooms have bunk beds. Unless otherwise stated, bedrooms do not have an en-suite bathroom. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

Ground Floor

There is level access from the lounge to:

• One 6-bedded en-suite room

First Floor

From the lounge staircase there is level access to:

- One 6-bedded room
- One 4-bedded room
- One WC

There is either level access from the reception staircase, or 5 further steps up from the lounge staircase to:

- Two 2-bedded rooms
- Three 4-bedded rooms
- Two WCs and three showers

Grounds and Garden

We have approximately a quarter of an acre of gardens. They are mainly laid to lawn which slopes upwards from the building. There is a level patio area immediately outside the self-catering kitchen.

The cycle shed is 50 yards from main entrance, in an out-building.

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A Volunteer member of staff is always available on site, except during winter exclusive hire bookings. At night, staff can be contacted via an emergency button on the payphone.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- There is mobile phone reception within the hostel, but signal strength can vary.
- Wi-Fi is not available at this hostel.

Contact Information

- Address: YHA Mankinholes, Todmorden, Lancashire, OL14 6HR.
- Telephone: 0345 3719751
- Email: mankinholes@yha.org.uk
- Ordnance Survey Map 103; Grid reference SD960235.
- Local buses: From Todmorden, catch the T6 or T8 and get off at Sisley Lane. For more information see the West Yorkshire Metro website.
- Local taxi: JB Taxis at Railway Station in Todmorden 01706 814494.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.