



YHA Port Eynon - Access Statement

Introduction

If you're looking for a beach break you can't get any closer to the sea than YHA Port Eynon. Located right on the sea front near to an award winning beach, this converted lifeboat house is perfect for family holidays and weekend getaways. There is limited road access to the hostel as the last 200 metres are over a field, making it a tranquil place to stay.

We aim to cater for the needs of all visitors in this 28-bed hostel; a 2-storey building located on the Gower Peninsula. We have three ground floor rooms; however, none of our bedrooms or bathrooms meets modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk.

Pre-Arrival

- The nearest rail station is Swansea which is 17 miles away.
- The nearest bus stop is within 500 metres of the hostel. There is a daily bus service which runs to this stop from October to March. There is no Sunday service
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- The hostel's details can be seen on YHA's website www.yha.org.uk; please click on the Maps and Directions tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

Limited parking is permitted in the access track, a permit is required which can be collected from the hostel at check in. In the winter, parking is permitted along the bumpy track. Parking is permitted in the summer with a permit, provided at the hostel during check-in after 5pm. If this car park area is full, please use the main pay and display car park; tickets are required during the day, but parking is free from 7pm-9am. This car park is level and paved with brick.

We have a right of vehicular access to the hostel, and can allow visitors to drive to the steps at the hostel entrance for unloading only (15 minutes limit), they will then need to return the car to the parking area in the access lane or the car park,

depending on parking availability. This must be pre-arranged with the hostel, and is only available when staff are on site as the gate key is not available for guests to use.

From the village car park, the hostel is approximately 500 metres away. From here there is a bumpy dirt track until you reach a gate. Then you have a 200-metre walk over a field, followed by 6 narrow steps down to the hostel entrance. The hostel can also be accessed by continuing through the field and taking a narrow pathway round the back, to avoid steps.

There is no street lighting along this route so please bring a torch if arriving in the dark.

There is no vehicular access to YHA Port Eynon. Please do not attempt to go through Carreglwyd Skysea campsite.

Main Entrance and Reception

There is a level threshold through a single leaf gate which opens inwards into the inner courtyard. The courtyard is level and surfaced with concrete; please note that due to our proximity to the sea this can sometimes be sandy or wet. This area is lit at night with PIR security lighting.

There is then a step up through a single leaf door which opens inwards into the entrance hall/reception lobby. The floor here is level and surfaced with carpet. The area is well-lit. A portable induction loop is available on request at reception. A payphone is located in this area.

Public Areas

Halls, Corridors and stairs

Walls and doorways throughout the building are painted in cream and the floors downstairs are beech wood coloured. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The corridor flooring downstairs is wood effect laminate and upstairs it is carpet.

Unfortunately we do not have a lift, so access to the first floor is by steps only. The steps are carpeted and there is a bannister to one side. There are 13 steps to the first floor.

Lounge. The hostel is staffed and Dining Room

Our combined lounge and dining room is located on the ground floor and has level access from the entrance hall via an open doorway. The floor is level and surfaced with wood effect laminate. The room is well-lit with ceiling lights.

The room is furnished with coffee tables, sofas, chairs with armrests, dining tables and straight backed chairs without armrests. All furniture can be moved; please just ask at reception if you require assistance.

Self-Catering Kitchen

YHA Port Eynon is self-catering only. The self-catering kitchen is located on the ground floor and has level access from the lounge/dining room via a single leaf door. The floor is level and smooth surfaced and the room is well-lit.

The kitchen is equipped with two ovens, a microwave, toasters, a large fridge, a freezer and twelve ring hobs. Crockery, cutlery, utensils and tea towels are also provided. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

Drying Facilities

The drying room is located in a shed in the courtyard, just inside the gate. The flooring is wood. There are hangers and a small washing line, plus racks for boots.

Bedrooms and Bathrooms

All rooms contain a washbasin. Unless otherwise stated, all bedrooms have bunk beds and are not en-suite. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

Ground Floor

- One five bedded room (1 set of bunks, two single beds and a truckle bed).
- One 3-bedded room (double with a single bunk over)
- One 4-bedded en-suite room

- Two washrooms containing WCs and showers

First Floor

- Three 2-bedded rooms
- One 4-bedded room
- One 6 bedded room, two sets of bunks and a double bed.

- One WC and one shower

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- There is no resident member of staff on site. There is an emergency phone in reception to contact a staff member at any time.
- Under Exclusive hire there is no member of staff on site.
- Emergency lighting and fire alarms fitted.
- Be aware that out teams won't fetch you in the event of an emergency, so if the alarms go off please don't wait for a member of staff to tell you to evacuate; get yourself out of the building by the nearest exit.
- Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- The Orange mobile phone network is the most useable in the area around the hostel; other networks have intermittent success.
- Wi-Fi is not available at this hostel.

Contact Information

- Address: YHA Swansea, Old Lifeboat House, Port Eynon, Swansea, SA3 1NN.
- Telephone: 0345 3719135
- Email: porteynon@yha.org.uk
- Ordnance Survey Map 159; Grid reference SS468848.
- Local buses: Catch the 118 from Swansea to Port Eynon. Some routes are direct, and others involve a change en route. For more information see the [Natgroup website](#).
- Local taxi: Killay Cabs – 01792 299299

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.

