



## YHA Eastbourne – Access Statement

### **Introduction**

YHA Eastbourne is great for family breaks on the South Downs. Only 1.5 miles from the town centre and seafront, it's the perfect base for a country or seaside holiday. Eastbourne's famous pier, bandstand, stunning sandy beach and attractions are all within easy reach. Perfect for an activity, walking or cycling holiday as this hostel is only 400m from the South Downs Way.

We aim to cater for the needs of all visitors in this single-storey building located on the Sussex coast. All of our bedrooms are on the ground floor and one has an en-suite bathroom which contains grabrails and a fold-down shower chair. However, there is currently no step-free access to this hostel.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk). You can also view photos of the hostel at [www.yha.org.uk/hostel/yha-eastbourne](http://www.yha.org.uk/hostel/yha-eastbourne).

This access statement was last updated in June 2024.

### **Pre-arrival**

- The nearest rail station is Eastbourne, 1.5 miles away.
- The nearest bus stop is within 100m of the hostel. A frequent service runs to this stop, usually offering accessible buses.
- A local taxi service can provide accessible taxis when pre-booked.
- East Dean Road is on a steep incline. From the bus stop the hostel is uphill.
- The hostel's location can be viewed on YHA's website at [www.yha.org.uk/hostel/yha-eastbourne/directions](http://www.yha.org.uk/hostel/yha-eastbourne/directions).
- You can contact the hostel by phone or e-mail (see contact information).

### **Car parking and arrival**

We have ample on-site parking. There are no marked bays but we are happy to reserve a space if required. The car park is on a slope and surfaced with stone which is very uneven in places and can be muddy.

From the car park there is a paved path that slopes up to the hostel. There are steps along this path. If you let us know what time you are coming, we will do our best to assist with moving to and from cars.

### **Main entrance and reception**

From the paved walkway there is level access through a manual single-leaf door that opens inwards into the entrance hall. Immediately after the doorway there is a fixed welcome mat (for approximately 2m) and the flooring is then wood-effect laminate. The area is well-lit with ceiling lights.

## **Public areas**

### **Halls and corridors**

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls and landings are well-lit using a combination of ceiling and wall lights. The corridor flooring is carpet. The hostel is single-storey so all facilities are on the ground floor, which is level throughout.

### **Public WCs**

There is a WC opposite reception. This bathroom is fitted with grabrails, a low sink with lever tap and an emergency cord. Flooring is non-slip lino and the room is well-lit.

### **Lounge and dining room**

Our lounge and dining room are combined in a large, light open-plan space with level access from reception. The floor is level throughout and surfaced with laminate in most rooms and carpet under some of the sofas. The room is well-lit by ceiling lights.

The room is furnished with coffee tables, sofas, dining tables and straight-backed chairs without armrests. There is plenty of space to manoeuvre within the room but all furniture can also be moved.

### **Self-catering kitchen**

YHA Eastbourne is self-catering only. There is level access to the kitchen from the dining room via two single-leaf doors. The floor is level and surfaced with non-slip lino. There is even lighting provided by ceiling lights. Some kitchen equipment is kept on high shelving units – we are happy to move these to lower storage if required.

### **Drying facilities**

The drying room is located opposite the self-catering kitchen and has level access via a single-leaf door. The floor is level and the room is well-lit though quite small.

## **Bedrooms and bathrooms**

Unless otherwise stated, all bedrooms have bunk beds. Rooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All bathrooms have LED lighting and non-slip flooring. Standard showers have no step up into the tray.

### **Ground floor**

- One en-suite room that sleeps up to 2 people. It includes a set of bunk beds.
- One en-suite room that sleeps up to 3 people. It includes a set of bunk beds and a single bed.
- Two en-suite rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- One en-suite room that sleeps up to 5 people. It includes a single high-sleeper bunk with a double bed underneath and a set of bunk beds. The en-suite is

our most accessible bathroom – it is spacious and fitted with grabrails, sink with lever taps and a fold-down shower chair.

- One en-suite room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- One en-suite room that sleeps up to 7 people. It includes 3 sets of bunk beds and a single bed.

### **Grounds and garden**

We have a large lawn area to the front of the hostel. The lawn is quite steep with two steep verges at the top. There are picnic tables and a bench here for guests to use.

### **Additional information**

- Pets are not permitted at YHA Eastbourne except when hiring the entire place through YHA Exclusive Hire, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff may not be on-site from 1pm to 5pm and after 9pm or when hiring the entire place through YHA Exclusive Hire. Staff are contactable in an emergency at night via the phone in reception.
- Emergency lighting and fire alarms are fitted. Our teams won't fetch you in the event of an emergency so, if the alarms go off, please don't wait for a member of staff – get yourself out of the building by the nearest exit. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is intermittent within the immediate vicinity.
- Wi-Fi is available at this hostel.

### **Contact information**

- Address: YHA Eastbourne, 1 East Dean Road, Eastbourne, East Sussex, BN20 8ES
- Telephone: 0345 3719316
- Email: [eastbourne@yha.org.uk](mailto:eastbourne@yha.org.uk)
- Ordnance Survey map: 199
- Local buses: Catch the 12, 12X or 12A from Eastbourne town centre and get off at the Youth Hostel bus stop [www.buses.co.uk](http://www.buses.co.uk)
- Local accessible taxis: Call a Cab 01323 746746
- Local mobility retailer (2 miles): Eastbourne Shopmobility, The Arndale Centre, Terminus Road, Eastbourne, BN21 3NW, 01323 439585 (12 and 12A bus services run from the bus stop close to the hostel to the shopping centre)

**We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.**