



YHA Osmotherley (Cote Ghyll Mill) – Access Statement

Introduction

A converted Linen Mill located in a beautiful and secluded valley in the village of Osmotherley. This historical village is only ¼ mile away, up and then down the hill, to the pubs, shops and tearooms.

We sleep 61 people in mostly 2, 4 and 6 bed en-suite rooms. Popular with; schools, groups, families, walkers and cyclists. All bedrooms are on the first floor accessed by stairs. Presently we do not have any rooms on the ground floor and none of our rooms meet modern accessible standards.

For more information please telephone us on 01609 883425 or www.coteghyll.com

We look forward to your visit.

Pre-Arrival

The nearest railway station is at Northallerton, 8 miles away. From here you can take a taxi (wheelchair accessible can be pre-booked) or bus service 80/89.

Northallerton has a 'Shopmobility' scheme hiring wheelchairs and mobility scooters.

The Osmotherley bus stop is in the centre of the village. From here it is up hill (pavement) and then down the private drive to the hostel (1/4 mile total distance). The drive does not have a pavement and is shared with the next door caravan site so please be careful of cars and caravans. Possible slip hazard from fallen leaves in wet weather.

The hostel's details can be seen on YHA's website www.yha.org.uk; please click on the Maps and Directions tab to view a map and transport options.

You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

Please drive carefully along the private drive, watch out for pedestrians and the 3 speed bumps.

Our car park is on the right of the building and has space for about 30 cars. There are no marked bays. The surface is gravel. Security lights at night.

The main entrance is located at the other side to the car park. Go up an incline and then onto the tarmac path with a small step at the top. The path slopes down towards the front door. Front door is 82cm wide but can be opened to double this width. Manual push door (in the summer the front door is hooked fully open). If the front door is closed (usually

between 12pm-5pm) please press the intercom button by the front door and wait for staff to answer. For deaf/hard of hearing guests please press the button 3 times and someone will come out. After check-in guests have code for the front door for all day access.

We are happy to help with luggage.

Main Entrance and Reception

Once inside, the entrance flooring is flat, level, paving stones. The next door is manual, door handle to pull inwards. The width of the doorway is 82cm but a side panel can be opened to make it 112cm in total.

The flooring at the reception desk is rough matting but flat. The height of the desk is 88cm. We do have a portable induction loop.

The area is well lit with natural daylight and fluorescent ceiling lights at night.

The reception area opens out to the lounge with soft sofas. There is a carpet grip between the rough matting and short pile carpet of the lounge. A hard backed chair with arms is available, please ask.

Check-in is 5pm-9pm and check-out is by 10am.

Public Areas

Public WCs

There is one Male and one Female WC located in the entrance, neither of which meets modern accessibility standards. The door to the Male WC does not open fully due to the wash basin being behind the door. Both flooring is modern non-slip but the Female WC has a raised man-hole cover in the floor. Lighting is good.

Halls, Corridors and Stairwells

The only corridor is the main one upstairs where all the bedrooms are located. It is brightly lit by ceiling lights that stay on all day and night. Good colour contrast for carpet, walls and doors. Flooring is carpet with a sloping section of flooring outside the first 2 showers. There is a manual, pull inwards, fire door half-way along the corridor.

There are 2 staircases, one either end of the corridor. Each contain a total of 20 steps. There is a handrail on one side all the way and a partial one on the other. The steps are concrete with laminate covering, in good condition.

Dining Room

The dining room is located on the ground floor and has level access from the lounge via a push open door way (this can be widened by opening a side panel). It is level throughout, with good short pile carpet flooring.

Lighting is good, natural daylight and then fluorescent ceiling lights at night.

Chairs are metal framed with padded seat and back, no arms. Tables are metal frame with wooden top and plastic table cloths. Some seating is fixed but most are separate table and chairs and can be moved around.

Table service is available in dining room; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Lounge

The main lounge is the central part of the hostel. Floor is flat, level and carpeted.

Sofas are soft and low. An armchair with a solid back and arms is available. Lighting is good, daylight and fluorescent ceiling lights at night. Colour contrast for carpet, walls and doors is good.

TV Lounge

Located next to the main lounge, accessed through push door. Flooring is same as lounge – level, flat and carpet.

Sofa and armchairs(with arm rests) in here. Small room but all furniture is moveable.

Flat-screen TV is wall mounted, remote control kept in reception, please ask.

Lighting is good, natural daylight and then fluorescent ceiling lights at night.

Self-catering Kitchen

There is level access from the dining room into the kitchen via a push doorway. Flooring is non-slip laminate.

There are 2 long tables with benches for food preparation and dining, height of tables are 70cm.

Most shelving is low level, some items kept higher and can be moved down.

Stainless steel worktops are 87cm high. Placed on these are microwave, toaster, electric kettles, utensils, cutlery.

There is a floor standing domestic sized gas cooker with oven (side opening door), grill (drop down door) and 4 gas rings.

We also have 8 gas rings at a height of 90cm. Ignition of these is with a hand-held ignitor.

The extraction system is controlled by motion sensors.

We have a stack of 3 electric ovens including a low level one with a drop down door.

The 2 sinks are large and deep and at a height of 85cm. Taps are screw type.

Laundry/Drying Room

Located off the main entrance, level access via push door. Floor is painted concrete.

Coin operated washing machine and a domestic sized dryer. Please ask for assistance.

Low level hangers for clothes available.

Bedrooms

All are on the first floor, all contain wash basin, all have bunk beds (some include double bed with single bunk above), all are carpeted and well-lit. Width of most bedroom doorways is 67cm, room keys are given to guests. Bedding is provided and beds are already made up.

We can sleep 61 people in 14 bedrooms;

Four x 6 bed en-suite rooms with shower and toilet (step up to both).

Six x 4 bed en-suite rooms with shower and toilet (small step up to both).

Four x 2 bed (bunk) en-suite rooms with shower and toilet (step up to both).

Flooring - en-suite areas are vinyl and bedroom areas are carpet.

Extra Showers - There are 2 showers along the corridor. Each has a step up and then step down into the shower tray. Shower mat in tray and non-slip tiles on floor.

Grounds and Garden

We have limited grounds - the car park being the majority of it. By the path sloping to the front door we have a wooden bench with arms.

Camping Facilities

There is a very good campsite next door to us (30 meters away) that do have accessible facilities, www.coteghyll.com

Additional Information

- We do not permit pets, but service dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available, including at night by using the emergency night phone by reception.
- Emergency lighting and fire alarms fitted. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures and plans are displayed in each bedroom.
- Mobile phone reception is poor in the immediate vicinity.
- There is free Wi-Fi at this hostel.

Contact Information

Address: Cote Ghyll Mill (YHA Osmotherley)

Osmotherley, Northallerton

North Yorkshire, DL63AH

Telephone: 01609 883425

E-mail: mill@coteghyll.com or Osmotherley@yha.org.uk

Website: <http://www.yha.org.uk/hostel/osmotherley> or www.coteghyll.com

OS Map: 100

OS Grid ref: SE461981

Hours of Operation – Staff are available 8am-12pm and 5pm – 9pm. Guests can check in from 1pm at the Caravan site next door.

Buses: Operated by Abbots of Leeming. Service numbers 80/89/X80/X89 to Osmotherley. Some buses are low level access.

Taxis :

- Town Taxis 01609 772777 (Wheelchair accessible)
- A2B 07734570639 (Wheelchair accessible)

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.

This hostel is independently owned and operated under a franchise arrangement with YHA. The following access statement has been prepared by the hostel owner and is not the representation of YHA (England & Wales). For further information and clarity on accessibility at this hostel, guests are advised to contact the hostel owners directly.