

YHA Scarborough – Access Statement

Introduction

Once a 17th century water mill set on a quiet riverside, YHA Scarborough is the perfect base to enjoy, explore or simply unwind on the beautiful North Yorkshire coast. The hostel is located 2 miles north of Scarborough town centre and a 15-minute walk from Scalby Mills and the North Bay beach.

We aim to cater for the needs of all visitors although, due to the age of the building, accessibility for guests in wheelchairs is very limited. The hostel has 41 beds in 2, 4, 5 or 6 bedded rooms. All of our bedrooms are located on the first floor and can only be accessed via a flight of stairs.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01723 448900 or email scarborough@yha.org.uk. You can also find about more about our hostel at www.yha.org.uk/hostel/yha-scarborough.

Pre-arrival

- The nearest train station is located 2 miles south of the hostel and there are good connections from York to Scarborough.
- The number 11 bus goes from Queen Street in the town centre to the Sealife Centre. Ask the driver to give you a shout at the Ivanhoe pub. We are a 5minute walk from the Ivanhoe, along the main road, past the Gulf service station, down the hill and over the bridge. Our driveway is at the end of the bridge on the other side of the road.
- Alternatively, you can take the X94 from Scarborough train station and ask the
 driver to stop at the Caravan Park in Scalby. When you get off the bus, walk
 towards Burniston Road. Once at the main road turn right and continue
 walking south in the direction of Scarborough town centre. The caravan park
 will be on your right. We are the next turning after Scalby Manor on the right.
- There is a taxi rank at the station and a taxi to the hostel costs around £7.50.
- The pavement over the bridge between the Ivanhoe pub and the hostel is narrow and access to the hostel drive is by crossing a road, which can be busy. The kerb has not been lowered so crossing the road should be approached with caution.
- The nearest shop-mobility scheme is in Scarborough town centre (2 miles away): 5 Somerset Terrace, 01723 369910.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-scarborough#hostel-location-map.

Car parking and arrival

The hostel has parking for up to 12 cars, less than 100m from the main entrance (bays are not marked). The car park is level and is lit by sensor lighting after daylight hours. From here there is level tarmac up to the main entrance door.

<u>Directions from Scarborough town centre</u>

Leave the town centre on the A165 to Whitby. After the roundabout near Peasholm Park follow the A165 up the hill, past Tesco Express, the Ivanhoe pub and Gulf Service Station. Go down the hill, over the bridge and then our driveway is at the end of the bridge on the other side of the road.

The turning to YHA Scarborough is immediately after the bridge on the left, but the turning is very sharp. It is safer to signal right at the end of the bridge and turn in the concrete entrance as you begin to climb the hill, make a u-turn and then come back down the hill to turn right into the hostel driveway.

Main entrance and reception

There are no steps up to the main entrance but there is one step from the entrance into the dining room. All doors in the hostel are manual.

The entrance leads directly into the dining room where there are tables with wooden benches which will seat around 40 people.

When entering the building there is a bell on the reception desk. We do not currently have an induction loop.

Public areas

Halls, corridors and lifts

There is good colour contrast to the floors, walls and doorways throughout the building. All public areas, halls and stairs are well-lit using ceiling lights. The ground floor is wood or tile with a short pile carpet in the lounge.

With the exception of one bedroom on the second floor, all bedrooms are located on the first floor. The stairs to the first floor have a handrail on the right side. To the second floor, the handrail is located on the left side.

YHA Scarborough does not have a lift.

Public WCs

There is one WC on the ground floor in the boot room, to the left of the entrance. From the dining room there is one step down into the entrance to the WC. The WC is well lit and has non-slip flooring. It is currently not suitable for guests in wheelchairs.

Dining room

The dining room is on the ground floor and has level access from the outside via a single leaf door. The room is level throughout, has wooden flooring and is well-lit with ceiling lights. There are large dining tables with benches. There is plenty of room

between the furniture and it can be moved if required; please ask at reception and we will be happy to assist.

<u>Lounge</u>

The lounge has level access via a narrow doorway from the dining room. There are tables, sofas, soft seating with armrests and straight-backed chairs without armrests.

Self-catering kitchen

The self-catering kitchen is located on the ground floor and has level access from the dining room via a single leaf door. The flooring is tiled and the room is well-lit with ceiling fluorescents.

There are 2 electric ovens with gas hobs, 2 fridges, a fridge-freezer, a microwave, a toaster, a kettle and 3 sinks. Pans and crockery are stored on lower shelves and the rest of the kitchen equipment can be found at the same height as the kitchen units.

Boot room

The boot room for storage of boots and coats is located on the ground floor and has level access from the reception area via a single leaf door. The flooring is tiled and the room is well-lit with ceiling fluorescents.

Bedrooms and bathrooms

All our rooms have a washbasin, are carpeted and well-lit with ceiling lights. Unless otherwise stated, all bedrooms have bunk beds (without individual bunk lights).

Bedding is provided. Beds will be made up upon arrival but we ask that guests remove their bedding before they leave and put it in the laundry basket located at the bottom of the stairs. Guests will need to provide their own towels.

All the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter. There are no baths in the hostel.

First floor

Four of our bedrooms are located on the first floor, accessible via a staircase with handrail on the right.

- One room that sleeps up to 2 people.
- One room that sleeps up to 5 people.
- Two rooms that sleep up to 6 people each.
- Three individual shower rooms.
- Three individual WCs.

Second floor

One of our four bedded rooms is located on the second floor. There is a handrail on the left-hand side.

• One room that sleeps up to 4 people, with a double bed and 2 single beds.

Annexe

The annexe is accessible from the dining room through an open space and via a flight of stairs. The annexe has four bedrooms.

- One room that sleeps up to 2 people.
- One room that sleeps up to 4 people
- Two rooms that sleep up to 6 people each.

Grounds and garden

There are a variety of benches and picnic tables available in front of the hostel, including some that are suitable for wheelchair users. The ground is level. There is a secure cycle shed located 20m from the main entrance, across the lawn.

Additional information

- Cots and highchairs are available on request.
- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel. This includes e-cigarettes.
- · A member of staff is available at night.
- · Emergency lighting and fire alarms are fitted.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is very poor in the immediate vicinity. Most phones will get a signal at the end of the driveway.
- There is no Wi-Fi at this hostel.

Contact information

- Address: Scarborough Youth Hostel, The White House, Burniston Road, YO13 0DA
- Telephone: 01723 448900
- Email: scarborough@yha.org.uk
- Ordnance Survey map 301; grid reference TA02639078
- Local buses: 11from Queen Street or X94 from Scarborough train station.
- Local taxi: Nippy Taxis, 01723 377377

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.

This hostel is independently owned and operated under a franchise arrangement with YHA. The following access statement has been prepared by the hostel owner and is not the representation of YHA (England & Wales). For further information and clarity on accessibility at this hostel, guests are advised to contact the hostel owners directly.