



YHA Littlehampton - Access Statement

<u>Introduction</u>

For a family holiday in the South East, try this cosy 4 star hostel - ideal for bucket and spade seaside breaks. Just five minutes' walk from the Blue Flag beach, YHA Littlehampton is part of the redeveloped Fisherman's Wharf.

We aim to cater for the needs of all visitors in this 35-bed hostel; all of our facilities are located on the first floor of a purpose built 2-storey complex, shared with the Look and Sea Visitor Centre and Coffee Shop. Unfortunately none of our facilities meets modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk.

Pre-Arrival

- The nearest rail station is Littlehampton which is within 350 metres of the hostel.
- The nearest bus stop is less than 10 minutes walk from the hostel directly outside
 Waitrose Supermarket. There is an hourly bus service which runs accessible buses to this stop.
- A local taxi company can provide accessible taxis when booked in advance. We would be happy to make a booking for you.
- The hostel is close to Littlehampton town centre. The roads from the train station and bus stops are level, with pavements and street lighting.
- The nearest shop-mobility scheme is Littlehampton Shopmobility, which is a five minute walk away; 1-5 St Martins Lane, BN17 6BS 01903 733 004.
- The hostel's details can be seen on YHA's website <u>www.yha.org.uk;</u> please click on the Maps and Directions tab to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

Unfortunately due to our location we have no free onsite parking. There are 8 parking spaces on raised tarmac within 50 metres of the hostel entrance. These are pay and display spaces, which we are unable to reserve. They are free of charge from 6pm until 8am.

There is further pay and display parking to the rear of the Lifeboat Station 50 metres away from the hostel entrance. There are two marked Blue Badge bays in this location.

Additionally, some local roads have unrestricted parking —please ask for details on arrival.

Guests can be dropped off in front of the hostel entrance. There is a dropped kerb up onto the pavement on the corner. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

Main Entrance and Reception

The main entrance to YHA Littlehampton is on the east facing corner of the building. The front door is right side hung, opening outward with 774mm door clearance, and is reached by four steps up with a handrail on both sides. Currently there is no ramp or step-free access. The outside entrance is well lit.

The bell to the right of the door is pointed out with a suitable pictorial and text notice. It has an intercom to reception. The door described above, which has a security code lock, leads into a linoleum floored area. Reception is reached by going up a flight of nine steps to the central landing, a 180° turn left and up a flight of nine steps to the first floor landing.

There is then a 90° right turn through a double fire door, which also has a security code lock, with over a metre door clearance, into the carpeted foyer. The fluorescent lighting is controlled by an automatic sensor switch over each entrance, either end of the central corridor. The reception office is to the right through another door and has a counter height of 109cm.

Public Areas

Halls, Corridors and Stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The corridor flooring is carpet throughout.

The central corridor is divided into two equal lengths by a fire door with automatic closure. At the far end is another fire exit with smash access.

Lounge

The lounge is located on the opposite end of the central corridor to the reception. There is a level threshold through a single leaf fire door to enter. The floor is level and surfaced with carpet. There is even lighting provided by ceiling lights. The room is furnished with coffee tables, sofas and armchairs. Space between furniture in this room is limited, but all furniture can be moved; please just ask at reception if you require assistance.

Dining Room

The dining room is located next to the lounge and has a level threshold through a single leaf door. The floor is level and surfaced with carpet. The room is well-lit with ceiling lights.

Dining tables and straight backed chairs without armrests are available here. Again, there is limited space between the furniture, but all furniture can be moved; please just ask at reception if you require assistance.

Self-Catering Kitchen

YHA Littlehampton is self-catering only. The self-catering kitchen is located opposite the lounge. There is a level threshold through a single leaf door. The floor is level, with linoleum flooring, and the room is well-lit.

The kitchen is equipped with two sets of 4 electric hobs, two ovens and grill, two microwaves, two fridges with ice making compartment, two toasters, two cordless kettles and all necessary cooking utensils, crockery and cutlery.

Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

Laundry and Drying Facilities

The laundry room is located diagonally opposite reception. There is limited space in this room. It contains a sink, a washing machine and a dryer. The room is well-lit with fluorescent lighting. The floor is level and surfaced with linoleum.

Bedrooms and Bathrooms

All rooms have a washbasin. Unless otherwise stated, all bedrooms have bunk beds and are en-suite. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have ceiling lighting as well as lighting over the mirrors, and non-slip flooring. The standard showers have a step up to enter.

We have:

- Two 3-bedded rooms (double with a single over)
- Two 5-bedded rooms (double with a single over and a bunk)
- One 4-bedded room
- One 6-bedded room (Double with a single over a bunk and another single bed)
- Two 4-bedded rooms without en-suite
- One shared WC
- One Shared shower

Cycle Shed

At the rear of the building a secure, covered cycle shed is provided for bicycles used by patrons of YHA Littlehampton

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is available on site, between 8am to midday and from 5pm to 9pm. Outside of these hours staff are contactable via emergency phone at Reception
- Emergency lighting and fire alarms fitted. Be aware that our teams won't fetch you in the
 event of an emergency, so if the alarms go off please don't wait for a member of staff to
 evacuate you; get yourself out of the building by the nearest exit. Arrangements for
 guests needing assistance to evacuate in case of fire should be discussed as soon as
 possible beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is average within the hostel.
- Wi-Fi is not available at this hostel.

Contact Information

- Address: YHA Littlehampton, 63 Surrey Street, Littlehampton, West Sussex, BN17 5AW
- Telephone: 0345 3719670
- Email: littlehampton@yha.org.uk
- Ordinance Survey Map 197; Grid reference TQ026019.
- Local buses: Catch the 700 from Chichester and get off at Waitrose supermarket.Littlehampton. For more information see the <u>Stagecoach website</u>.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.