



YHA Tintagel – Access Statement

Introduction

YHA Tintagel is perched on a cliff top with stunning views of the North Cornwall coast. This is a traditional hostel with bunk beds in all bedrooms. The dining/lounge area has a self-catering kitchen and you get a real sense of the age of this hostel from the beautiful, exposed beams and old stone chimney. It's within easy walking distance of Tintagel for sightseeing, restaurants and shops.

We aim to cater for the needs of all visitors in this single-storey building. All of our rooms are on the ground floor, though none of our bedrooms or bathrooms meet modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-tintagel.

This access statement was last updated in March 2024.

Pre-arrival

- The nearest rail station is Bodmin Parkway, 21.8 miles away.
- The nearest bus stop is 0.8 miles away, offering a limited service.
- A local taxi service can provide accessible taxis when pre-booked.
- The centre of Tintagel is a mile from the hostel. The roads from here and the bus stop can be steep and do not have a pavement or streetlighting. From the road there is a very rough unlit track leading down to the hostel.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-tintagel/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

We have limited clifftop parking 25m from the hostel entrance. The car park slopes and is surfaced with gravel. It is unlit at night. There are no marked bays but we are happy to reserve a space if required.

From the car park there is a wide gravel track leading down to the hostel. Guests can be dropped off in the hostel courtyard. If you let us know what time you are coming, we will do our best to assist with moving to and from cars.

Main entrance and reception

There is external lighting around the main entrance at night. There is a small step through a manual single-leaf door which opens outwards, leading into the porch.

Then there is a step up through another single-leaf door into the common room. From here there is level access to reception.

A portable induction loop is available on request at reception. There is a payphone in the porch. Seating can be brought through from the dining room if required.

Public areas

Halls and corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas and halls are well-lit using a combination of ceiling and wall lights.

Corridor flooring is lino with some wooden floors. The hostel is all on one storey, which is mostly level.

Common room

The common room is accessed via a step down from outside. There is step-free access from the other hostel facilities. This open-plan space includes our lounge, dining room and the self-catering kitchen.

The floor is level throughout and surfaced with lino. The room is well-lit with ceiling lights. There are armchairs, square dining tables and stools. There is limited space between the furniture, however, all furniture can be moved – please ask at reception if you require assistance.

Self-catering kitchen

YHA Tintagel is self-catering only. The kitchen is equipped with 2 domestic gas cookers, microwave, toaster, 2 cordless kettles, 3 fridges, cutlery, crockery and kitchen utensils. Crockery and some kitchen equipment are kept in high shelving units – we are happy to move these to lower storage if required.

Drying facilities

The drying room is in the corridor leading to bedrooms 1 and 2 with level access via a single-leaf door. The floor is level and surfaced with lino. The room is well-lit.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Rooms have wooden floorboards and are well-lit with ceiling and individual bunk lights. All bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Three of the showers have a step up to enter though the shower near rooms 1 and 2 has level access.

Ground floor

- One room that sleeps up to 3 people. It includes a set of bunk beds and a single bed.
- Two rooms that sleep up to 4 people each. They include 2 sets of bunk beds.

- One room that sleeps up to 5 people. It includes 2 sets of bunk beds and a single bed.
- One room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- Four showers.
- Four WCs.

Grounds and garden

There is a gravel area to the front of the hostel. A slate bench is just outside and there are 3 picnic benches on the grass clifftop, giving a stunning view of the sea.

Additional information

- Pets are not permitted at YHA Tintagel except when hiring the entire place through YHA Exclusive Hire, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- Emergency lighting and fire alarms are fitted. Our teams won't fetch you in the event of an emergency so, if the alarms go off, please don't wait for a member of staff – get yourself out of the building by the nearest exit. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is good within the hostel.
- Wi-Fi is available at this hostel.

Contact information

- Address: YHA Tintagel, Dunderhole Point, Tintagel, Cornwall, PL34 0DW
- Telephone: 0345 3719145
- Email: tintagel@yha.org.uk
- Ordnance Survey map: 200
- Local buses: Catch the 595 from Bude or Wadebridge – for the hostel, get off at Tregatta in Tintagel www.traveline.info
- Local taxi: Bos Cars 07790983911

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.