



YHA Ravenstor – Access Statement

Introduction

You might not want to venture far beyond this impressive National Trust country house! Set in 60 acres of magnificent grounds with spectacular views – perfect for a cheap holiday in the Peak District. Located at the point where Tideswell and Millers Dales meet, high above the River Wye, this country retreat offers great opportunities for activity breaks in the great outdoors, including superb walking breaks.

We aim to cater for the needs of all visitors in this three-storey building set in the picturesque Peak District National Park. Unfortunately, none of our bedrooms or bathrooms are accessible to modern standards.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-ravenstor.

This access statement was last updated in January 2024.

Pre-arrival

- The nearest rail station is Buxton, 7.6 miles away.
- The nearest bus stop is within 350m of the hostel. This offers daily services, some of which have accessible buses.
- A local taxi company can provide accessible taxis when booked in advance.
- The roads approaching and surrounding the hostel are typical of the Peak District – hilly and steep in places, with no pavements or street lighting. From the main road there is a gravel driveway/track of approximately 350m which slopes gradually down to the hostel. There are speed bumps along this track.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-ravenstor/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

Free parking is available on site approximately 90m from the main hostel entrance. There is no parking in front of the building as this area must be kept clear for the emergency services. However, we are happy to reserve a space as close to the entrance as possible if needed.

The car park slopes gently towards the building and is surfaced with gravel. From here to the entrance there is an uneven gravel path which first slopes down and then up to the building. Guests can also be dropped off just in front of the main entrance. If you let us know what time you are coming, we will do our best to assist you with moving to and from cars.

The driveways are illuminated along the majority of their extent and the car park is flood lit at night or in poor light. There is lighting outside the entrance to the building and above the door to aid in accessing the building at night.

Main entrance and reception

There are two steps up to the main entrance, followed by another step up through double doors which open inwards into the entry hall. A security number keypad is in place on main entrance. New guests should press the doorbell to gain entrance and the code will be given to them when checking in. There is parquet flooring here and the area is well-lit. Another single-leaf door with a raised threshold takes you through into the reception.

The reception is level throughout. There is an induction loop and a vibrating pillow alarm available at the reception desk on request. A payphone and emergency contact details for a member of staff at night are located in this area down two steps from reception. There are a few armchairs in the reception lobby and further seating available in the lounge nearby.

Public areas

Halls and corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well-lit using a combination of ceiling and wall lights. The corridor flooring is parquet on the ground floor and carpet on the upper floors.

We do not have a lift, so all access to upper floors is by stairs. The stairs are carpeted and there is a handrail to one side. The staircase to the second floor is steep and quite narrow. The staircase to the basement is narrow and does not have a handrail. They are surfaced with laminate.

WCs

There is level access to one WC from the entry hall. There are two steps down to two more WCs from the reception lobby. None of the WCs are accessible to modern standards. They all have good lighting and non-slip flooring.

Lounge

Our lounge is located on the ground floor with level access from the reception via a single-leaf door. The room is level throughout with carpet tile flooring and good lighting from ceiling lights.

The room is furnished with coffee tables, a sofa and armchairs. All furniture can be moved – please ask at reception if you need assistance.

Dining room

The dining room is located on the ground floor with level access from the reception lobby via a single-leaf door. It is level throughout and has parquet flooring. The room

is well-lit with ceiling lights. There are dining tables and straight backed chairs without armrests. All furniture can be moved – please ask at reception if you need assistance.

The servery is located in the reception outside, but table service is available – please ask at reception. We are also happy to cater for dietary requirements or any particular likes or dislikes (please advise us of these before you arrive).

Self-catering kitchen

The self-catering kitchen is located on the ground floor with level access via a single-leaf door from reception. It is level throughout with laminate flooring and well-lit.

Kitchen facilities include gas hobs and 2 domestic-sized ovens, microwave, 2 toasters, 2 kettles, fridge and a range of kitchen utensils, baking trays, crockery and cutlery. Crockery and some kitchen equipment are kept in low shelves. The worktops are at 3'1" high on average.

Games room

Our games room is in the basement. To reach this, guests must go through a single-leaf door, down a narrow flight of 13 stairs and then through a further single-leaf door. The room is level throughout with laminate flooring. There is table football, giant Jenga and giant connect four for guests to use.

Drying facilities

The drying room is located in the basement. There is a single-leaf door with a level threshold to enter this room. The flooring is painted concrete and the room is well-lit. This room is small and contains rails and clothes hangers for guests to use.

Meeting room

Our meeting room is located on the ground floor with level access via a single-leaf door. There is carpet-tiled flooring, which is level, and there is even lighting. A portable induction loop is available from reception on request. We can provide tables and chairs in a variety of seating arrangements.

Bedrooms and bathrooms

All bedrooms have bunk beds and a wash basin. Our bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Showers and some of our WCs have a step up to enter. Sinks are fitted with lever taps.

First floor

Access to this floor is by a set of 13 steps.

- One en-suite room that sleeps up to 2 people. It includes a set of bunk beds.
- Two rooms that sleep up to 2 people each. They include a set of bunk beds.

- Three rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- Three rooms that sleep up to 6 people each. They include 3 sets of bunk beds.

Two steps in the corridor to:

- One room that sleeps up to 4 people. It includes 2 sets of bunk beds.
- Two rooms that sleep up to 6 people each. They include 3 sets of bunk beds.

Second floor

Access to this floor is by a set of 15 steps.

- One room that sleeps up to 3 people. It includes a sets of bunk beds and a single bed.
- One room that sleeps up to 4 people. It includes 2 sets of bunk beds.
- One room that sleeps up to 7 people. It includes 3 sets of bunk beds and a single bed.

Grounds and garden

We have around 70 acres of land. There is a wooded area, fields and a garden area. All of the grounds are on a shallow slope which can become steeper in places. Both the grounds and gardens have some stone steps, and all pathways are grass or stone. Paths and steps can become slippery when wet.

Three 2-seater benches with armrests are available in garden. On the tarmac terrace just outside the hostel there are picnic tables for guests to use and admire the stunning views.

Cycle store

We have a small wooden cycle shed to the side of the main building, which can be accessed by obtaining the key from the staff. The ground is level from the entrance across the gravel driveway. There is one step into the cycle store.

The cycle store is lit inside and there is an outside light directed towards the store for access during the night. There are anchor points in the store to fix bikes to (the hostel does not have any locks to hire). There is an outside tap opposite the entrance to the storeroom to wash down the bikes.

Additional information

- Pets are not permitted at YHA Ravenstor, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is always available including at night. If they are not on reception, they can be contacted via the displayed emergency phone number.

- Emergency lighting and fire alarms are fitted. Our teams won't fetch you in the event of an emergency so – if the alarms go off – evacuate the building through the nearest exit (do not wait for a member of staff). Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception within the hostel is poor.
- Free Wi-Fi is available.

Contact information

- Address: YHA Ravenstor, Miller's Dale, Derbyshire, SK17 8SS
- Telephone: 0345 3719655
- Email: ravenstor@yha.org.uk
- Ordnance Survey map: 119
- Local buses: Hulley's line 68 and TM Travel line 65/66 run from Buxton – for the hostel, get off at Millers Dale opposite the youth hostel www.hulleys-of-baslow.co.uk www.tmtravel.co.uk
- Local taxis: A Cabs 01298 70423, Crescent Cars 01298 73515

**We welcome your feedback to help us to continue making improvements.
Please contact us directly if you have any queries or if you would like to make any comments.**