

YHA Lulworth Cove – Access Statement

Introduction

If you're looking for somewhere to stay on the Dorset coast, why not give YHA Lulworth Cove a try? This cosy rural retreat is great for a weekend break or family holiday with picturesque views of the Dorset hills. The hostel is less than 0.5 miles outside the charming village of West Lulworth and a mile from Lulworth Cove.

We aim to cater for the needs of all visitors in this single-storey building. All of our bedrooms are on the ground floor, though none are accessible to modern standards.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-lulworth-cove.

This access statement was last updated in March 2024.

Pre-arrival

- The nearest rail station is Wool, 5 miles away.
- The nearest bus stop is within 500m of the hostel, offering a daily service.
- A local taxi company can provide accessible taxis when pre-booked.
- The moderately inclined road leading from the village to the hostel is surfaced with tarmac, narrow and mostly without pavements. There is no streetlighting.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-lulworth-cove/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

We have parking on site for 9 cars approximately 20m from the hostel door. There are no marked accessible bays but we can reserve a space close to the main entrance if required. The drop-off bay is approximately 15m from the main entrance.

The car park is surfaced with even tarmac and slopes down towards the hostel building. There is a step up onto a tarmac path running up to the main entrance followed by another step part way along this path. If you let us know what time you are coming, we will do our best to assist with moving to and from cars.

Main entrance and reception

After the two steps from the car park, there is a step up into the hostel through a manual single-leaf door opening outwards. The drying room is just off the entrance hall. Walking boots are occasionally left in the entrance hall so floor space may be limited, particularly on busy, wet weekends. The flooring in this area is vinyl tiling.

From here there is level access to the reception via a single-leaf door. A portable induction loop is available on request. The flooring in this area is carpet tiles. A low wooden bench without armrests is available for guests to use plus a payphone. There is also a bell in reception which is to be used for emergencies at night.

Public areas

Halls and corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas and halls are well lit using a combination of ceiling and wall lights. Corridor flooring is carpet tiles and is level throughout (once inside the hostel).

<u>Lounge</u>

Next to the reception through a single-leaf door we have a large open plan space which acts as our lounge, dining room and self-catering kitchen. This space is level throughout and has carpet flooring. It is well-lit with ceiling lights.

In the lounge, there are coffee tables, cushioned stools and sofas. All furniture can be moved – please ask at reception if you require assistance.

Dining room

The dining room shares the same access and lighting as described above and the flooring is vinyl tiling. We have tables and straight-backed chairs without armrests. There can be limited space to move between the tables but all furniture can be moved – please ask at reception if you require assistance.

Table service is available in the dining room (please ask at reception). We can also cater for dietary requirements – please advise us of these before your arrival.

Self-catering kitchen

The self-catering kitchen shares the same access and lighting as described above. The flooring is non-slip lino.

The kitchen is equipped with a worktop stove with twin burner and grill, 2 domestic gas cookers, domestic electric cooker, large fridge, small chest freezer, microwave, 2 toasters, 2 cordless kettles and a range of kitchen utensils, crockery and cutlery.

Crockery and some kitchen equipment are kept in high shelving units. We are happy to move these to lower storage if required.

Drying facilities

We do not have a laundry room but our very warm boiler room off the entrance hall doubles as a drying room. There are shoe racks and rails to hang clothing. The flooring here is non-slip linoleum.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Each room is carpeted and well-lit with ceiling lights plus a washbasin. All bedding is provided but guests are asked to make their own beds – please ask at reception if you require assistance.

All bathrooms have fluorescent lighting and non-slip flooring, though none are accessible to modern standards.. Standard showers have a step up to enter and a step into the shower tray.

Ground floor

- One en-suite room that sleeps up to 4 people. It includes 2 sets of bunk beds.
- Two rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- Two rooms that sleep up to 5 people each. They include 2 sets of bunk beds and a single bed.
- Two rooms that sleep up to 6 people each. They include 3 sets of bunk beds.
- One female washroom with a shower and 2 WCs.
- One male washroom with a shower and 2 WCs.
- Two communal showers.

Grounds and garden

There is a kerb up to a level lawn which runs the length of the hostel. Picnic tables and benches are available on the lawn and a seating area with benches is located just in front of the main entrance.

Cycle store

Our cycle store is located close the main entrance. Access is from the car park via a kerb step and tarmac path.

Additional information

- Dogs are not permitted at YHA Lulworth Cove, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is always available on site, including at night (attention via emergency bell at reception).
- Emergency lighting and fire alarms are fitted. We ensure that all guests are
 evacuated in the event of fire or similar emergency. Arrangements for guests
 needing assistance to evacuate in case of fire should be discussed
 beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is intermittent (02 and EE tend to work best).
- Wi-Fi is not available at this hostel.

Contact information

Address: YHA Lulworth Cove, West Lulworth, Wareham, Dorset, BH20 5SA

Telephone: 0345 3719331
Email: <u>lulworth@yha.org.uk</u>
Ordnance Survey map: 194

- Local buses: Line 104 runs from Wool train station for the hostel, get off at West Lulworth war memorial <u>www.traveline.info</u>
- Local taxis: Silver Cars 01929 400409 or 07811238281, Garrison Cabs 01929 463395 or 01929 462467

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.