

# YHA Langdon Beck – Access Statement

## **Introduction**

YHA Langdon Beck is a small, rural hostel located in Upper Teesdale in County Durham. This hostel stands at 385m above sea level and provides accommodation for walkers, cyclists, canoeists, bird watchers, flower spotters, school and youth groups, families and more.

We aim to cater for the needs of all visitors in this two-storey building in a stunning location at the heart of the North Pennines Area of Outstanding Natural Beauty. We have two ground floor rooms, though neither meet modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email <a href="mailto:customerservices@yha.org.uk">customerservices@yha.org.uk</a>. You can also view photos of the hostel at <a href="https://www.yha.org.uk/hostel/yha-langdon-beck">www.yha.org.uk/hostel/yha-langdon-beck</a>.

This access statement was last updated in February 2024.

# Pre-arrival

- The nearest rail station is Darlington, 30 miles away.
- There is no bus service which runs close to the hostel.
- Unfortunately, none of the local taxi companies provide accessible taxis.
- The road approaching the hostel is level and is evenly surfaced with tarmac.
   There are no pavements or streetlighting.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-langdon-beck/directions.
- You can contact the hostel by phone or e-mail (see contact information).

# Car parking and arrival

We have on-site parking approximately 30m from the main entrance. There are no marked bays. The car park is on the left of the driveway as you go through the gates. It is surfaced with gravel and slopes steeply away from the hostel.

A concrete driveway leads to the hostel. It is steep but there is a drop-off point at the top, approximately 10m from the entrance. There is no turning circle at the top so returning to the parking involves reversing down the drive. If you let us know when you are coming, we will do our best to assist with moving to and from cars.

## Main entrance and reception

The main entrance can be found in the courtyard. The courtyard is level and evenly paved with stone. There is a small concrete ramp with a handrail up through a manual single-leaf door which opens inwards into the porch. There is then another door leading into the reception lobby.

The reception lobby is level and surfaced with tile. A portable induction loop is available on request. There is a variety of seating nearby in the common room.

## Public areas

# Halls, corridors and stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The flooring is quarry tiles, carpet or timber depending on the room.

We do not have a lift so access to the first floor is only by a set of 15 steps. The stairs are bare, varnished wood with a handrail fitted to one side.

## Public WCs

There are two gender-neutral WCs with level access from reception. Both have non-slip flooring and are well-lit, though don't meet modern standards of accessibility.

# Common room

The common room is located on the ground floor with level access from reception via a single-leaf door. This open plan space is well-lit with ceiling lights and includes our lounge and dining area. The floor is level and surfaced with wood-effect laminate.

The room is furnished with sofas, coffee tables, armchairs, dining tables and straight-backed chairs without armrests. All furniture can be moved – please ask at reception if you require assistance.

#### Self-catering kitchen

The self-catering kitchen is located on the ground floor and has level access via a single-leaf door. The floor is level and surfaced with laminate.

The kitchen is equipped with 2 domestic-sized cookers, hobs with grills, microwave, 2 cordless kettles, fridge and a range of kitchen utensils, crockery and cutlery. Crockery and some kitchen equipment are kept in high shelving units – we are happy to move these to lower storage if required.

## Laundry and drying facilities

The laundry room is located on the ground floor and has level access from reception via a single-leaf door. The floor is level and the room is well-lit. The floor is surfaced with concrete. There is a washing machine and dryer available.

## **Bedrooms and bathrooms**

Unless otherwise stated, all bedrooms have bunk beds. Each room is carpeted and well-lit with ceiling lights plus a washbasin. All bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Standard showers have a step up to enter.

#### Ground floor

While the bedrooms on this floor are our most accessible rooms, neither meets modern standards of accessibility.

- One room that sleeps up to 2 people. It includes a set of bunk beds.
- One en-suite room that sleeps up to 5 people. It includes 2 sets of bunk beds and a single bed. There is a ramp up from the bedroom into the bathroom. In the bathroom, there is a space to the right-hand side of the toilet when facing it and no step up into the shower.
- Two communal showers.
- Two communal WCs.

#### First floor

- Two rooms that sleep up to 2 people each. They include a set of bunk beds.
- Two rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- One room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- One room that sleeps up to 8 people. It includes 4 sets of bunk beds.
- Two communal showers.
- Two communal WCs.

## **Grounds and garden**

We have a small, level lawn area with stone-flagged patio area with outdoor seating.

#### Cycle store

The cycle shed is in an out-building by the main entrance.

## **Additional information**

- Dogs can stay at YHA Langdon Beck if you hire the whole hostel through YHA
   Exclusive Hire. Pet dogs will have access to the public areas within the hostel
   but are not permitted in hostel bedrooms or kitchens and must not be left
   unattended. Assistance dogs are welcome throughout please notify us at
   the time of booking.
- Smoking is not permitted anywhere in the hostel. There is a designated smoking area in the hostel grounds.
- A member of staff is not always on-site but can be contacted by phone.
- Emergency lighting and fire alarms are fitted. Our teams won't fetch you in the
  event of an emergency so, if the alarms go off, please get yourself out of the
  building through the nearest exit (don't wait for a member of staff).
   Arrangements for guests needing assistance to evacuate should be discussed
  beforehand.
- Evacuation procedures are displayed in each bedroom.
- There is no mobile phone reception within the hostel.
- Free Wi-Fi is available throughout the hostel.

# **Contact information**

 Address: YHA Langdon Beck, Forest-in-Teesdale, Barnard Castle, County Durham, DL12 0XN

• Telephone: 0345 3719027

• Email: <a href="mailto:langdonbeck@yha.org.uk">langdonbeck@yha.org.uk</a>

• Ordnance Survey map: 91

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.