

YHA Clun Mill - Access Statement

Introduction

If you're looking for affordable accommodation with a difference in the Shropshire Hills, YHA Clun Mill is the ideal location. The hostel is housed in a beautifully restored water mill. Much of the old machinery is still in place, making it a memorable and unique stay. This rural retreat is also a great base for walking and cycling holidays, and to explore local castles and market towns.

We aim to cater for the needs of all visitors in this two-storey building located in the Clun Valley. Unfortunately, none of our bedrooms or bathrooms meet modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-clun-mill.

This access statement was last updated in January 2024.

Pre-arrival

- The nearest rail station is Hopton Heath, 6.6 miles away.
- A local taxi company can provide accessible taxis when pre-booked.
- The hostel is approximately 500m from the centre of Clun. The road from here has a moderate to steep incline down. There are no pavements or streetlights along this majority of this route.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-clun-mill/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

There is a small car park to the side of the hostel further down the hill. The car park is level and surfaced with gravel. From here there is a wooden gate and then a level, grassed path to the hostel. There are no marked bays here.

The main car park has space for 8 cars. It is slightly sloped and surfaced with gravel. From here there is a small wooden gate, followed by 10 gravel steps with a handrail to one side down to the hostel entrance. If you let us know what time you are coming, we will do our best to assist with moving to and from cars.

Main entrance and reception

The hostel is surrounded by a level paved path. From here there is a level threshold through the main door. The door is a manual single-leaf door which opens inwards into our cosy open plan space containing the reception and dining room.

The flooring here is flagstones and the room is level throughout. It is well-lit with ceiling lights. A portable induction loop is available on request at the reception desk and there is an emergency bell to call a member of staff (on site) at night. There is seating provided by the dining room furniture.

Public areas

Halls, corridors and stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The flooring is stone flags on the ground floor and wooden floorboards on the first floor.

There is no lift at this hostel, so access to the first floor is only by a set of 18 carpeted steps with a handrail on one side. The stairs are carpeted and very steep with low head room.

WCs

There is one gender-neutral WC on the ground floor, but it does not meet modern accessibility standards.

Lounge and dining area

The ground floor common room has level access from the self-catering kitchen via a single-leaf door. This space includes the lounge and dining room. The floor is level and surfaced with wood. The room is well-lit with ceiling lights and furnished with 3 tables with benches, 2 sofas, 5 armchairs and a coffee table. All furniture can be moved – please ask at reception if you require assistance.

Self-catering kitchen

This hostel is self-catering only. The self-catering kitchen is located on the ground floor and has level access from the common room via a single-leaf door. The floor is level and surfaced with flagstones. The room is well-lit with ceiling lights.

The kitchen is equipped with a domestic sized oven with burners and grill, 2 twin burners, 2 cordless kettles, 2 domestic-sized fridges, 2 toasters, microwave, range of kitchen utensils, crockery, glassware and cutlery. Crockery and some kitchen equipment are kept in high shelving units – we are happy to move these if required.

Quiet lounge

We have another lounge accessed through the self-catering kitchen and up one 5 inch step. The room has 2 sofas around a coffee table and a couple of armchairs. The room is well-lit with a mixture of ceiling and table lamps.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Our rooms have bare wooden floorboards and are well-lit with ceiling and individual bunk lights. All bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Standard showers have a step up to enter.

First floor

- Two en-suite rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- One room that sleeps up to 7 people. It includes 3 sets of bunk beds and a single bed. This room has its own shower and toilet accessed via the corridor.
- One en-suite room that sleeps up to 8 people. It includes 4 sets of bunk beds.

Grounds and garden

We have a large garden and accessible BBQ area. We do not supply BBQs or firepits. If you wish to bring your own, they must be raised off the ground and situated at least 6m from any building or shrubbery. Campfires are strictly prohibited. There are 3 picnic benches in the garden and 2 three-seater benches outside the main entrance.

Additional information

- Pets are not permitted at YHA Clun Mill, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- Braille signs are fitted on bedroom doors and corridor doors.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are
 evacuated in the event of fire or any emergency requiring evacuation.
 Arrangements for guests needing assistance to evacuate should be discussed
 beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is poor within the immediate vicinity.
- Wi-Fi is not available at this hostel.

Contact information

Address: YHA Clun Mill, The Mill, Clun, Craven Arms, Shropshire, SY7 8NY

Telephone: 0345 3719112
Email: <u>clunmill@yha.org.uk</u>
Ordnance Survey map: 137

Local taxi: Jerry's Personal Transport Service 01588 673225

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.