



YHA Lizard Point – Access Statement

Introduction

This former Victorian hotel is one of the southernmost buildings in England. Its special peninsula location means there are fabulous sea views, beachcombing, walking and unique wildflowers so it's a popular location – perfect for an activity break in Cornwall or seaside holiday. Kynance Cove is within easy walking distance and the hostel is a good base for walking and birdwatching holidays.

We aim to cater for the needs of all visitors in this two-storey mid-19th-century building, sat in a commanding position on mainland Britain's southernmost point. We have two en-suite bedrooms on the ground floor which are both accessible.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-lizard-point.

This access statement was last updated in March 2024.

Pre-arrival

- The nearest rail station is Redruth, 21.6 miles away.
- The nearest bus stop is in the village (0.7 miles), offering an hourly service.
- Local taxi services can provide accessible taxis when pre-booked.
- The hostel is approximately 0.75 miles south of the village of Lizard. From here the roads can be steep, but they are evenly surfaced with tarmac. The majority of the route has no pavement or streetlighting.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-lizard-point/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

We have parking for up to 10 cars approximately 100m from main entrance. There is a designated bay for Blue Badge holders. The car park is level and surfaced with tarmac. This leads up to the main entrance.

Guests can also be dropped off at the hostel entrance. If you let us know what time you are coming, we will do our best to assist with moving to and from cars..

Main entrance and reception

There are two steps up with a handrail to the main entrance, and a manual single-leaf door which opens inwards into the entry way. There is then another single-leaf door into the entrance hall. Both of the doors are heavy and solid, but staff are happy to help. The flooring here is level and surfaced with lino.

There is a separate entrance which can be accessed via a concrete ramp. Here there is a wide single-leaf door which opens outwards into the lower dining room. If you let us know in advance, we can make this entrance available for you.

From here there is a ramp up, followed by two single-leaf doors to reach the reception area. The reception area has tile flooring and is well-lit by ceiling lights. A portable induction loop is available on request at reception. There is a payphone in this area with adjacent seating.

Public areas

Halls, corridors and stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights.

The corridor flooring on the ground floor is a mixture of non-slip lino and tiles. On the first floor the flooring is carpet.

There is no lift at the hostel, so access to the first floor is by a set of 12 carpeted steps only. The staircase is quite narrow and there is a banister fitted to one side.

Public WCs

There are 3 gender-neutral WCs on the ground floor. One of these is accessible and has grabrails and a low-level sink. Transfer is right-handed. This WC has level access from the lower dining room, through two single-leaf doors. All WCs have non-slip flooring and are well-lit.

Lounge

Our spacious lounge is located on the ground floor and has level access from the lower dining room via a single-leaf door. The floor is level throughout and surfaced with carpet. The room is bright in the day with natural light from the windows. During the night there is even ceiling lighting.

The room is furnished with coffee tables, sofas, armchairs and chairs with armrests. All furniture can be moved – please ask at reception if you require assistance.

Dining room

The dining room is located on the ground floor. It is split between two rooms. The largest has level access from the entrance hall via a single-leaf door. This room is level and has wood effect laminate flooring.

The lower dining room is through a single leaf door from here, and down a ramp surfaced with non-slip lino. The flooring in the room itself is also wood effect laminate. There are dining tables and straight-backed chairs without armrests. Chairs with armrests are available if required. All furniture can be moved – please ask at reception if you require assistance.

Self-catering kitchen

YHA Lizard Point is self-catering only. The self-catering kitchen is located on the ground floor and has level access from the entrance hall via a single-leaf door. The floor is level throughout and surfaced with non-slip lino.

The kitchen is equipped with 2 electric ovens, 6 gas hobs, microwave, 3 fridges, freezer, 2 toasters and a full range of kitchen utensils, crockery and cutlery. Crockery is stored in low cupboards.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Rooms are carpeted and well-lit with ceiling and individual bunk lights plus a washbasin. All bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Standard showers have a step up to enter.

Ground floor

- Two accessible en-suite rooms that sleep up to 3 people each. They include a single high-sleeper bunk with a double bed underneath. Transfer onto the WC in the en-suite bathrooms is right-handed.

First floor

- One room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath.
- Two rooms that sleep up to 4 people each. They include 2 sets of bunk beds. One of these rooms has 2 extra steps up to access it.
- One room that sleeps up to 5 people. It includes a single high-sleeper bunk with a double bed underneath and a set of bunk beds.
- One room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- Four showers.
- Four WCs.

Grounds and garden

We have a large garden. Most of this is laid to lawn and slopes down towards the sea. There are hard tarmac paths across the lawns and down towards the coastal path. These also sloped. Within the grounds, there are 3 fixed benches without armrests and 5 moveable benches without armrests.

Additional information

- Pets are not permitted at YHA Lizard Point, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is always contactable including at night (access via phone number at back of welcome book).

- Braille signs are fitted on room and corridor doors.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or a similar emergency. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is poor within the hostel.
- WiFi is available in the lounge only, using 'The Cloud' hotspot. You will need to register for an account the first time you log in.

Contact information

- Address: YHA Lizard Point, Polbrean House, Lighthouse Road, The Lizard, Cornwall, TR12 7NT
- Telephone: 0345 3719550
- Email: lizard@yha.org.uk
- Ordnance Survey map: 204
- Local buses: Take the 37 from Redruth train station – for the hostel, get off at the Green in Lizard www.firstgroup.com
- Local taxi: A2B Taxis (Truro) 01872 272989, Kernow Cabs 07967998016, Smiling Coast Taxis 07876380977

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.