



YHA Boggle Hole – Access Statement

Introduction

Ahoy there! If you're looking for UK beach breaks, activity breaks or just great value accommodation near Whitby and Robin Hood's Bay, YHA Boggle Hole could be just the place. Tucked away in an old smuggler's cove, our lovely Old Mill will delight and inspire you.

We aim to cater for the needs of all visitors in this multi-building site made up of the Old Mill and Crow's Nest, tucked away in an old smuggler's cove on the Yorkshire coast. Due to our location the hostel can only be accessed on foot. None of our bedrooms or bathrooms currently meet modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require any assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-boggle-hole.

This access statement was last updated in January 2024.

Pre-arrival

- The nearest rail station is Whitby, 8.5 miles away.
- The nearest bus stop is at Robin Hood's Bay. From here, you can reach the hostel by a footpath over the cliffs or via the beach (depending on the tide).
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-boggle-hole/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

We do not have any onsite parking. There is ample free parking at the top of the hill on Bridge Holm Lane, approximately 0.25 miles from the hostel. The car park is level and surfaced with tarmac, but there is no lighting at night. We advise you to bring a torch if you are arriving after dark, as the lane leading down to the hostel is also unlit. If you let us know what time you are coming, we will do our best to assist you with moving to and from cars.

There is no vehicle access to the hostel. From the car park the lane slopes steeply down all the way to the beach. The only way to turn a vehicle around is to drive it onto the beach. The lane is surfaced with tarmac.

At the bottom of the hill a sloped concrete path leads you on to a narrow wooden footbridge. From the bridge there is a concrete surface leading to the hostel. This slopes steeply upwards towards the building.

Main entrance and reception

From the concrete courtyard there are 6 wooden steps up onto a level wooden decking area. There are rope handrails on both sides of the steps. From here there is a rounded lip on the threshold into the Quarterdeck Café and reception. The floor inside is level and surfaced with wood effect laminate.

The café bar is furnished with tables, armchairs, straight-backed chairs, barstools and a sofa. You can order hot and cold drinks, daytime snacks and evening meals. Table service is available (please ask at reception). We are also happy to cater for dietary requirements or any particular likes or dislikes – please advise us of these before your arrival.

Old Mill

Other entrances

There are two other entrances to the Old Mill which guests can use. The middle entrance is up a steep concrete slope from the courtyard. It has a level threshold and takes you into the first floor landing.

The top entrance is further up the concrete slope again. There are then 6 concrete steps up to the door. There is a handrail to one side of the steps. This entrance takes you into the drying room.

Halls and corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs, and landings are well-lit using a combination of ceiling and wall lights. On the ground floor the flooring is laminate. On the first and second floors, the flooring is bare wooden floorboards.

Access to the upper floors is by stairs only. There are 19 steps from reception to the first floor and another 16 steps to the second floor. All internal steps are wooden.

WCs

We have various gender-neutral public WCs on the first and second floors of the Old Mill. These have non-slip flooring and good lighting.

Lounge (Captain's Stateroom)

Our lounge is located on the first floor and has access via a single-leaf door. The floor is level and surfaced with bare floorboards. The room is well-lit. The room is furnished with sofas, a coffee table and a chair with armrests.

Access to one of the bedrooms on this floor is via the lounge.

Dining room (The Brig)

The Brig is our group dining space and also the breakfast room. It is located on the ground floor with access via a single-leaf door. To reach the dining room you must exit reception onto the decking. The entrance is a few metres along from here.

There is a slightly raised threshold on entry, after which the floor is level. The flooring is wooden floorboards. There are dining tables and benches available. All furniture can be moved – please ask at reception if you require assistance.

Table service is available (please ask at reception). We are also happy to cater for dietary requirements or any particular likes or dislikes – please advise us of these before your arrival.

Self-catering kitchen

The self-catering kitchen is located on the ground floor just off the café bar and has level access via double doors. The floor is level and surfaced with laminate flooring. The room is well-lit. Just left of the doorway there is a high table and bar stools.

The kitchen is equipped with fridges, a freezer, microwaves, toasters, kettles, ovens, gas hobs and sinks. Crockery and some kitchen equipment are kept in high shelving units. We are happy to move these to lower storage if required.

Drying facilities

Our boot room is located on the second floor of the Old Mill. From the second floor landing, there is a step up into the boot room. The floor is level and surfaced with vinyl. There are racks available here to hang wet clothing.

A gender-neutral WC is also located just off this room.

Classrooms

We have two dedicated classrooms on-site, perfect for education groups.

The Boat Shed is located just off the concrete courtyard at the front of the hostel. There is a step up through a single-leaf door to enter the classroom. The floor inside is level and surfaced with wood-effect laminate. There are tables and straight-backed chairs without armrests.

The Chartroom is located on the first floor of the Old Mill. There is step-free access via the middle entrance or 19 steps from reception. The Chartroom has a level floor surfaced with wooden floorboards. There are tables and benches without armrests.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Each room has bare wooden floorboards, a wash basin and is well-lit with ceiling and individual bunk lights. All bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Showers have a step up to enter.

First floor

- One room that sleeps up to 2 people. It includes a set of bunk beds.
- Two rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- One room that sleeps up to 6 people. It includes a set of bunk beds.
- One room that sleeps up to 8 people. It includes 4 sets of bunk beds.

- Two communal showers.
- Two communal WCs.

Second floor

- One room that sleeps up to 1 person. It includes a single bed.
- One room that sleeps up to 2 people. It includes a set of bunk beds.
- One room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath.
- Four rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- One room that sleeps up to 8 people. It includes 4 sets of bunk beds.
- Two communal showers.
- Three communal WCs.

Annexe (Crow's Nest)

Entrance

Access to the Crow's Nest is steep and via stairs only. From the concrete path next to the Old Mill there are approximately 73 steps. The steps are lit at night.

The first set of steps is made of paving slabs and there are continuous handrails on both sides. To the side of the steps, 17 steps up there is a level paved area with a bench. There are then 31 steps to a level, paved path of a few metres. This leads to the next set of steps.

The second set of stairs is wooden, with non-slip strips applied to each step. There are 23 steps leading to another paved path which slopes upwards. There are then a further two wooden steps to the entrance.

The entrance door to the Crow's Nest is a manual, single-leaf, glazed door.

Halls and corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The flooring is vinyl throughout the corridors and public areas.

Kitchenette

Just through the main entrance is the small kitchenette. The floor is level and surfaced with vinyl and the room is well-lit.

There are dining tables, benches without armrests and a few straight-backed chairs without armrests. The kitchenette is equipped with a sink, kettle, cups, glasses and teaspoons. All furniture is movable – please ask at reception if you need assistance.

Drying room

The drying room is located just off the kitchenette and has level access via a single-leaf door. The drying room is small and level throughout. There is a bench on one side of the room and there are hooks to hang wet clothing.

Bedrooms and bathrooms

The Crow's Nest is on one floor, but there are some steps leading to bedroom and shower facilities. These are also surfaced with vinyl.

Unless otherwise stated, all bedrooms have bunk beds. Each room has vinyl flooring and is well-lit with ceiling and individual bunk lights. Those without an en-suite bathroom also have a wash basin. All bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Communal showers are wet room style and are level.

- Four en-suite rooms that sleep up to 3 people each. They include a single high-sleeper bunk with a double bed underneath.
- Eight rooms that sleep up to 5 people each. They include a single high-sleeper bunk with a double bed underneath and a set of bunk beds.
- Four communal showers.
- Four communal WCs.

Grounds and garden

We have several seating areas for guests, including picnic tables and chairs in the concrete courtyard outside reception. There is also a badminton net and racquets if you fancy a game.

There is terrace decking a few steps up from the courtyard where you can relax and indulge in a hot chocolate or one of our local ales. There are picnic tables and benches and bar-style chairs.

Just above the Old Mill outside the drying room entrance, there is another level area with picnic benches. The flooring here is wood chip.

Then – of course – the beach is right on our doorstep, as are footpaths on the Cleveland Way, so there is plenty to explore.

Cycle store

The cycle shed is behind the picnic area. From the main entrance, there is a steep concrete slope to the cycle shed – the last few metres are unsurfaced and steep.

Additional information

- Pet dogs are not permitted though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is always available on-site (access via emergency details at reception).
- Braille signs are fitted on room doors and corridor doors.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation.

Arrangements for guests needing assistance to evacuate should be discussed beforehand.

- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is intermittent within the hostel.
- Wi-Fi is available.

Contact information

- Address: YHA Boggle Hole, Mill Beck, Fylingthorpe, Whitby, YO22 4UQ
- Telephone: 0345 3719504
- Email: boggle@yha.org.uk
- Ordnance Survey map: 94
- Local buses: X93 runs to Boggle Hole from Whitby and Scarborough
www.arrivabus.co.uk
- Local accessibility retailer (8.5 miles away): Whitby, Scarborough & Ryedale Disability Action Group, Church House Centre, Flowergate, Whitby, YO21 3BA, 01947 821001

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.