

YHA Dalby Forest – Access Statement

Introduction

Peacefully located in the North York Moors National Park, this refurbished North Yorkshire - perfect for a relaxing eco holiday or cheap family break. Nearby is Levisham Station, one of the stops on the North York Moors Steam Railway, great for access to linear walks over uncrowded moorland. Cropton Forest and Dalby Forest Drive will keep walking and cycling holiday enthusiasts happy.

We aim to cater for the needs of all visitors in this 21-bed hostel; a single-storey building set in the centre of the quiet village of Lockton. All of our rooms are on the ground floor. We have one accessible bedroom with an accessible en-suite bathroom.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk.

Pre-arrival

- The nearest rail station is Malton, 14 miles away, or Whitby, 15 miles away.
- The nearest bus stop is within 500m of the hostel. There is a limited bus service which runs to this stop.
- There is a local taxi company which has accessible taxis. We will be happy to make a booking for you if required.
- The streets approaching and surrounding the hostel are steep in places. From
 the main road to the village there is a narrow unsurfaced path on the grass
 verge. In the village there are pavements. There is very limited street lighting
 along this route until you reach the village.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-dalby-forest#hostel-location-map.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

We have parking on site approximately 5m from the main entrance. There is a marked accessible bay opposite the doors. The car park slopes gently up towards the hostel and is evenly surfaced with tarmac. There is lighting covering the car park and the main entrance.

From the car park to the main entrance there is an even tarmac path. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

Main entrance and reception

To enter the hostel there is a level threshold through glazed double doors which open outwards. The entrance hallway has level flagstone flooring and it is well-lit with ceiling and wall-lights. There are two chairs here with armrests. The payphone is also located in this area.

A portable induction loop is available on request, as is an emergency phone to connect to a member of staff at night.

Public areas

Halls and corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights.

Apart from the entrance hall, the corridor flooring is carpet throughout. All of our facilities are on the ground floor and there is level access to all of them.

Lounge and dining room

The lounge and dining room share one room, which can be accessed through a single leaf door. The room is level and carpeted, and it is well-lit with ceiling and wall lights.

There are coffee tables, sofas, armchairs dining tables and straight backed chairs without armrests available. All furniture can be moved; please just ask at reception if you require assistance.

Self-catering kitchen

YHA Dalby Forest is self-catering only. The self-catering kitchen is located off the main hallway. The floor is level and surfaced with non-slip lino. There is good lighting provided by ceiling lights.

The kitchen is equipped with two domestic sized gas cookers with oven, grills and burners, a microwave, two fridges, freezer, toaster and a full range of kitchen utensils, crockery and cutlery. Crockery and some kitchen equipment are kept in high helving units. We would be happy to move these to lower storage if required.

Laundry and drying facilities

The laundry room is located just off the entrance hall through a single leaf door. The floor is level and surfaced with linoleum, and there is adequate lighting from ceiling lights. There are coat hooks to hang clothing; these are set at varying heights.

Bedrooms and bathrooms

Rooms without en-suite have a washbasin. Unless otherwise stated, all bedrooms have bunk beds and are not en-suite. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers are wet room style and completely level.

Ground floor

- 1 x three-bedded accessible room with en-suite accessible bathroom. The bathroom is fitted with grab rails, low sink with lever taps and a wheel-in shower. Transfer to the toilet is left-handed.
- 1 x four-bedded room
- 1 x six-bedded room
- 1 x eight-bedded room
- 3 x WCs
- 3 x showers

Grounds and garden

Unfortunately we do not have any gardens, aside from the planted border around the hostel walls. Next to the car park is a tarmac courtyard with picnic benches available for guests to use. The cycle shed is approximately 5m from the main entrance, over the tarmac car park.

Additional information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available on site, including at night (access via emergency phone at reception).
- Braille signs are fitted on room doors and corridor doors.
- Emergency lighting and fire alarms are fitted. We ensure that all guests evacuate in the event of fire or similar emergency. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception within the hostel is limited.
- Wi-Fi is not available at this hostel.

Contact information

- Address: YHA Dalby Forest, The Old School, Lockton, Pickering, North Yorkshire, YO18 7PY
- Telephone: 01439 770433
- Email: lockton@yha.org.uk
- Ordnance Survey map 94; Grid reference SE844900
- Local buses: Catch the 840 from Whitby or Malton and get off at Lockton, Lane End. For more information, see www.yorkbus.co.uk.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.