

# YHA Perranporth – Access Statement

#### Introduction

YHA Perranporth is situated in a stunning clifftop location with spectacular sea views and 2.5 miles of sandy beach. Once used as a listening station, this hostel is now the perfect base to go surfing, bodyboarding, kayaking, coasteering or a gentle stroll along the South West Coast Path.

We aim to cater for the needs of all visitors in this single-storey building located in the village of Perranporth. Unfortunately, none of our bedrooms or bathrooms meets modern accessibility standards. Due to our clifftop location, children must be supervised at all times.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email <u>customerservices@yha.org.uk</u>. You can also view photos of the hostel at <u>www.yha.org.uk/hostel/yha-perranporth</u>.

This access statement was last updated in March 2024.

### Pre-arrival

- The nearest rail station is Truro, 10 miles away.
- The nearest bus stop is within 0.25 miles. An hourly service runs to this stop.
- A local taxi company can provide accessible taxis when pre-booked.
- The hostel is 0.25 miles from the centre of the village. The road approaching the hostel is steep with no pavement and streetlighting for the last 200m.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-perranporth/directions.
- You can contact the hostel by phone or e-mail (see contact information).

#### Car parking and arrival

There is no parking on site. There is a locked gate at the start of the driveway which can be opened to allow guests to be dropped off closer to the hostel.

There is car parking approximately 250m from the hostel along Droskyn Way. There is a narrow sloped road leading from here, through a narrow open gate then continuing along the level tarmac drive to the main entrance. There is limited streetlighting along this route.

We can arrange for disabled guests or guests with mobility impairments to park close to the hostel. If you let us know what time you are coming, we will do our best to assist with moving to and from cars

#### Main entrance and reception

Outside the entrance there is a small step up then 3 steps down from the drive. The entrance door is single leaf, opens outwards and has a raised threshold across the doorway which then leads into the entrance hall. From here the hostel is level throughout. There is a pay phone available in reception.

The reception can be found through a single leaf door to the right. It is a small area that is well-lit with ceiling lights. Seating can be found nearby in the common room.

#### Public areas

#### Halls and corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas and halls are well-lit using a combination of ceiling and wall lights. Corridor flooring is wood-effect vinyl. The ground floor is level throughout.

### <u>WCs</u>

There are three gender-neutral WCs. Each WC is fairly small in size, has non-slip flooring and is well-lit with ceiling lights. None meet modern accessibility standards.

#### Common room

The common room is our lounge and dining area. It has wood-effect vinyl flooring and is well-lit with ceiling lights. A sofa, tables and bench seating can be found here. All furniture can be moved – please ask at reception if you require assistance.

#### Self-catering kitchen

The self-catering kitchen is opposite the common room. There is a narrow single leaf door to enter. The floor is surfaced with non-slip vinyl and the room is well-lit.

The kitchen is equipped with 8 electric hob plates, 2 ovens, fridge, small freezer, microwave, toaster, 2 electric cordless kettles and a range of kitchen utensils, crockery and cutlery. The worktop is at a height of 93.5cm.

#### **Drying facilities**

The drying room is located in a separate building to the hostel. Initially there is a level path through an external gate from the hostel entrance, then a raised outside shower base and another outside gate before the outwards opening drying door.

This room is equipped with a heater, 2 rails with coat hangers and a wooden shelf for shoes or boots.

### **Bedrooms and bathrooms**

Unless otherwise stated, all bedrooms have bunk beds. Rooms have wood-effect vinyl flooring and are well-lit with ceiling lights. All bedding is provided.

Bathrooms have LED lighting and slip-resistant flooring. Standard showers have a small step up to enter.

## Ground floor

- One room that sleeps up to 2 people. It includes a set of bunk beds.
- One en-suite room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath.
- One room that sleeps up to 3 people. It includes a set of bunk beds and a single bed.
- Two rooms that sleep up to 8 people each. They include 4 sets of bunk beds.
- Three showers.
- Three WCs.

## Grounds and garden

The garden area slopes moderately and is fenced all the way around with views from the clifftop overlooking the Atlantic Ocean. There are 3 picnic tables at the front plus a clothesline and drying room at the side. There is external lighting at night.

## Cycle store

There is also an outside storage area for surfboards and bicycles. This has level access and is 15m from the main entrance.

## Additional information

- Pet are not permitted at YHA Perranporth except when hiring the whole hostel through YHA Exclusive Hire, though assistance dogs are welcome throughout – please notify us when booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is usually available to contact. At night, please use the emergency contact details at reception.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or a similar emergency. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is poor within the hostel and immediate vicinity.
- Wi-Fi is available at this hostel.

# **Contact information**

- Address: YHA Perranporth, Droskyn Point, Perranporth, Cornwall, TR6 0GS
- Telephone: 0345 3719755
- Email: <u>perranporth@yha.org.uk</u>
- Ordnance Survey map: 204
- Local buses: Catch the 87 regularly from Newquay or Truro for the hostel, get off at Beach Road in Perranporth

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.