



YHA Grasmere Butharlyp Howe - Access Statement

Introduction

Stay in this amazing converted Victorian mansion with spectacular views of the Rothay Valley and surrounding fells. The hostel's extensive grounds and safe play area will keep kids happy for hours, leaving mum and dad to relax and making it perfect for cheap family holidays as well as school trips.

We aim to cater for the needs of all visitors in this 80-bed hostel located just outside of Grasmere Village. Our rooms are split between the 3-storey main building and 2-storey Howe Lodge. We have ground floor bedrooms in the Lodge, but unfortunately none of our bedrooms or bathrooms close to the accommodation, is accessible to modern standards.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email [email Customer Services](mailto:email@yha.org.uk). can also take a virtual tour of our hostel at www.yha.org.uk/hostel/grasmere.

Pre-Arrival

- The nearest rail station is Windermere which is 9 miles away.
- The nearest bus stop is in Grasmere village within 400 metres of the hostel. There is an hourly bus service which runs to this stop which usually runs accessible buses.
- A local taxi company can provide accessible taxis when booked in advance. Please see the contact information section for more details.
- The road from the village to the hostel is moderately inclined, without pavements or street lighting. The driveway to the hostel is tarmac which can be uneven in places and slopes gently up to the hostel; it is another 200 metres to the hostel from the road. The driveway is lit at night.
- The hostel's details can be seen on YHA's website www.yha.org.uk; please scroll down to the Maps and Directions section to view a map and transport options.
- You can contact the hostel by phone or e-mail (please see contact information).

Car Parking and Arrival

We have limited onsite parking which can be found on the driveway where it meets the main road. This area is a mixture of tarmac and bare earth. The driveway to the hostel is as described above.

The tarmac driveway runs right up to the hostel entrance. Guests can be dropped off near the main entrance and further pay and display parking can be found in the village. If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

Main Entrance and Reception

Access to the hostel is through a manual double door which opens inwards. Where the tarmac meets the slate threshold there is a slight lip. There is then a manual single leaf door which also opens inwards into the entrance hall.

The reception is located in this area and is level throughout. The floor is surfaced with carpet and it is well-lit with ceiling lights. There is a sofa nearby that guests may use.

Public Areas

Halls and Corridors

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The corridor flooring is carpet in both buildings.

There is no lift at YHA Grasmere and so access to the first floor of both buildings is by stairs only. The stairs to the basement are stone and have a handrail to one side. The stairs to the first floor in both buildings are carpeted and have a handrail on one side.

Public areas are level throughout on the ground floor of the main building, the ground floor of Howe Lodge and the first floor of Howe Lodge. Due to the age of the building the first floor of the main building has a number of steps in the corridors to access bedrooms and wash facilities.

Public WCs

There is one accessible WC on the ground floor of the main building. This is located in the dining room and has non-slip flooring and is well-lit with fluorescent lighting.

Lounge

We have three spacious rooms which provide a relaxing lounge area. Each has level access from the reception lobby and is level throughout with carpet flooring. Large bay windows let natural day light in and the rooms are evenly lit by ceiling lights at night.

The lounges are furnished with coffee tables, sofas and armchairs. All furniture can be moved; please just ask at reception if you require assistance.

Dining Room

Our dining room is located on the ground floor and has level access via a single leaf door. The room is level throughout and has laminate flooring. Large bay windows provide natural light during the day and there are ceiling lights at night.

We have a mixture of round and square tables with wooden straight backed chairs without armrests. All furniture can be moved; please just ask at reception if you require assistance.

Table service is available; please ask at reception and we will be happy to help. We are also happy to cater for dietary requirements or any particular likes or dislikes. Please advise us of these before your arrival.

Self-Catering Kitchen

The self-catering kitchen is located on the ground floor of Howe Lodge. To access the ground floor of Howe Lodge there is a flight of 16 gravel steps, followed by a flight of 4 steps. Both have a handrail to one side. From the steps there is then level access to the kitchen through several single leaf doors.

The kitchen has non-slip flooring and is well-lit with ceiling lights. Crockery and some kitchen equipment are kept in high shelving units. We would be happy to move these to lower storage if required.

Drying Facilities

The drying room is located in the basement. There are 12 steps down and there is a handrail to one side. There is level access from the stairs via several single leaf doors. The floor is level and surfaced with non-slip flooring.

Conference Rooms

Our conference room is located on the ground floor. There is level access from the reception lobby and the floor is level throughout. The floor is surfaced with carpet and the room is well lit.

We can provide tables and chairs in a variety of different layouts.

Bedrooms and Bathrooms

All bedrooms contain bunk beds and washbasins. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided and beds are made by staff.

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

Main Building - First Floor

There are 2 staircases to the first floor. The main staircase has 23 steps and has wide, shallow steps. The back stairs has 18 steps and they are steeper and narrower

We have a variety of bedroom sizes, from 2-8 people. There are also shared WC and shower facilities accessed from the corridor.

Howe Lodge - Ground Floor

Here we have bedrooms which sleep either 2 or 4 people. There are shared WC and shower facilities located close to the rooms.

Howe Lodge - First Floor

There are 13 steps, with a handrail to one side, up to five 4 person bedrooms. There are also shared WC and shower facilities on this floor.

Grounds and Garden

YHA Grasmere has extensive grounds. They are mostly meadow or wood but we do have an area of lawn that is accessed by 17 gravel steps in 2 flights with a handrail, from the front of the hostel

The grounds are undulating and there are some paths, but they are mown from the meadow and so are uneven

There is outside seating at the front of the hostel. This is both straight backed chairs and tables and also picnic benches

Cycle Shed

The secure cycle storage is located at the rear of Howe Lodge and is accessed using a sloping gravel drive from the main hostel. The door is a single leaf door that is 100cm wide.

It is lit internally and externally from a switch located inside but is also externally illuminated by a light with a motion sensor at the back of Howe Lodge. Externally the floor is slate which can be slippery when wet but the floor inside is fairly even concrete.

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- A member of staff is always available on site, including at night (access via emergency phone in Reception and the entrance to Howe Lodge).

- Braille signs are fitted on room doors and corridor doors.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception tends to be good in the immediate vicinity.
- Wi-Fi internet connection is available at this hostel.

Contact Information

- Address: Easedale Road, Grasmere, Cumbria, LA22 9QG.
- Telephone: 0345 3719319
- Email: grasmere@yha.org.uk
- Ordnance Survey Map 90; Grid reference NY336077.
- Local buses: Catch line 555 and get off in the centre of Grasmere for the hostel. For more information see [the Stagecoach website](#).
- Local taxi: Windermere Taxis - 015394 44144

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.