

YHA (England & Wales) Trevelyan House, Dimple Road, Matlock, Derbyshire, DE4 3YH Tel. +44(0)1629 592 700 www.yha.org.uk

# YHA Elmscott Access Statement

# Introduction

We aim to cater for the needs of all our visitors in this 32 bedded hostel. The main house is a two storey building which sleeps 12 and the separate single storey building sleeps 20.

If you have any specific questions about access please call and we will endeavour to help.

The hostel is situated in an area of outstanding natural beauty surrounded by a spectacular coastline on the Devon and Cornwall border.

## Pre Arrival

- Train links to Barnstaple which is 20 miles away.
- Regular bus services to Hartland
- Local Taxi service 01237 441276
- The hostel details may be seen on the <u>YHA website</u>

### Arrival and Car Parking facilities

There is ample car parking within the hostel grounds. A level gravel surface leads to and from the carpark to the main building. The outside area is adequately lit.

### Main Entrance

There is one step up to the main entrance. A portable ramp is available on request and there is seating in the porch.

The reception is adjoining the main entrance and a pay phone is available in the main hallway.

### Public Areas

There is a good colour contrast to floors, walls and doorways throughout the building and we have well lit corridors.

The flooring is either flagstone or carpet tiles, and we have ample WC's

### Dining Room and Lounge

There is level flooring to the lounge and dining room. Tables are movable with forms as seating.

#### Self-catering kitchens (2)

There is level access to the self-catering kitchens. There are clear visible signs, 3 gas hobs in the work surface, two microwave ovens, two toasters, two kettles and a gas oven.

#### Laundry and Drying Facilities

We have a purpose built drying room; a washing machine and tumble dryer facilities are available on request.

#### Meeting Room

Lounge with ample seating is available for meetings.

#### Bedrooms First Floor Main House

The stair case to the first floor has two flights of steps; one of 10 steps and one of 6 steps. Hand rails are fitted to the right of the stairs.

- 1x6 bedded with washbasin
- 1x4 bedded with washbasin
- 1x2 bedded with washbasin

All bedrooms have shaver points and bunk beds.

There are two separate washrooms on the first floor; a shower with WC, and one separate shower. There is adequate lighting.

#### Ground Floor Bedrooms in adjacent building

There is step-free access into the annexe building and to each of the bedrooms.

- 2x6 bedded rooms
- 2x4 bedded rooms

All rooms contain bunk beds. All rooms have tables and chairs, washbasins, shaver points and adequate lighting.

#### Kitchen in adjacent house

There is a dining area with seating for 20 people, with full self-catering facilities all on the ground floor level.

### Washrooms Adjacent house

- Two showers and four WC's both with two steps.
- One outside WC

# Grounds and Garden

We have two lawns on either side of the main house, surrounded by walled gardens with flower beds and shrubs, picnic tables and chairs. There also the cycle shed, store and outside WC.

# Additional Information

- A member of staff is always available.
- Emergency lighting and fire alarms are fitted.
- We ensure all guests are evacuated in the event of a fire or emergency.
- Evacuation procedure shown in large font in each bedroom.
- Mobile phone reception is good.

# Contact information

- Address: Elmscott YHA, Elmscott, Hartland, Bideford, Devon, EX36 6ES
- Telephone: 01237 441367
- Owner: 01237 441276 LJ & TG Goaman
- Fax: 01237 441076
- Email: john.goa@virgin.net
- Open All Year
- Reception at hostel open 0800 to 1000 and 1700 to 2200
- Out of season please call 01237 441276
- OS no 55231

We welcome your feedback to help us to continue making improvements. If you have any comments, please phone or e-mail us.

This hostel is independently owned and operated under a franchise arrangement with YHA. The following access statement has been prepared by the hostel owner and is not the representation of YHA (England & Wales). For further information and clarity on accessibility at this hostel, guests are advised to contact the hostel owners directly.