



YHA Ironbridge Coalbrookdale – Access Statement

Introduction

YHA Ironbridge Coalbrookdale is located within the Ironbridge Gorge World Heritage Site. This converted, grade II listed building was built by the Coalbrookdale Company, just a mile from Ironbridge. The hostel is available for group bookings or on an Exclusive Hire basis only – ideal for school trips, sporting and social groups.

We aim to cater for the needs of all visitors in this three-storey Victorian building with its own grounds and plenty to do in the area. We have two ground floor bedrooms, both of which are accessible with accessible en-suite bathrooms.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-ironbridge-coalbrookdale.

This access statement was last updated in November 2024.

Pre-arrival

- The nearest rail station is Telford, 6 miles away.
- The nearest bus stop is within 500m of the hostel, offering a frequent service.
- A local taxi company can provide accessible taxis when pre-booked.
- The road from the bus stop is a gradual hill. Pavements are evenly surfaced with tarmac and but streetlighting is limited. The turn onto Paradise is slightly steeper with no pavement, but the driveway is just a few metres from here.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-ironbridge-coalbrookdale/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

There is parking for up to 5 cars on the hostel driveway. The driveway is steep, evenly surfaced with tarmac, and slopes up to a flat area in front of the building. To the right of the driveway halfway up there is another small car park for 4-6 cars. There are no marked bays. The drive and entrance are both lit by flood lights on a timer (not sensors).

There is access to a drop-off point at the front of the hostel for cars only. Coaches must drop passengers off at the front gate at road level, leaving space for others to access Paradise if needed. Additional parking can be found a 5-minute walk away in the Museum of Iron car park.

The terrace in front of the hostel entrance is accessed via a set of 7 stone steps without a handrail.

Main entrance and reception

From the terrace there are four more stone steps up and through a set of double doors which open inwards into the entry hall. Wheelchair users will need to proceed to the rear entrance (signed room 1 & 2), leading up to a single leaf door into the building. From here there is a set of double doors to reach reception.

The entry hall and reception area are level with tile flooring. The area is well-lit with ceiling lights. There is a low-level service section at reception. There is also an emergency phone to connect YHA staff at night.

Public areas

Halls, corridors and stairs

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well-lit using a combination of ceiling lighting. Corridor flooring is tiled on the ground floor and carpet on the upper floors.

Access to upper floors is by stairs only. The stairs are carpeted, with non-slip nosing and a banister fitted to one side. There are 22 steps in total to the first floor and 27 steps in total to the second floor.

Public WCs

There are two gender-neutral WCs on the ground floor, accessed via three carpeted steps up from reception. They both have non-slip flooring and are well-lit, though neither is accessible to modern standards.

Lounge

The lounge is located on the ground floor and has level access from the entry hall via a single leaf door. The floor is level and surfaced with carpet. The room is brightly lit with natural light during the day and by ceiling lights at night.

The room is furnished with coffee tables, chesterfield sofas and bucket armchairs. All furniture can be moved.

Dining room

The dining room is located on the ground floor and has level access from the entry hall via a single leaf door. The room is level throughout and has laminate flooring. It is well-lit with ceiling lights.

There are dining tables and straight-backed chairs without armrests. All furniture can be moved.

Classroom

The classroom is a separate building located to the side of the main building. There is step-free access via a paved ramp up from the driveway. There is then a level porch and a single leaf door into the lobby.

In this building there is one large room which is level throughout. It is well-lit, has non-slip lino flooring and is equipped with a blackboard. We can provide tables and chairs in a variety of seating arrangements.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Our rooms are carpeted and well-lit with ceiling and individual bunk lights plus a washbasin. Bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Standard showers have a step up to enter.

Ground floor

- Two accessible en-suite rooms that sleep 1 person each. They include a single bed and are adjoined by a connecting door. Both rooms have adapted en-suite facilities including a shower surrounded by a sliding, Perspex half-wall (designed to reduce water spilling onto the floor). Transfer onto the toilet is right-handed. There are grabrails around the shower, sink and toilet.

First floor

Access to this floor is via a set of 22 carpeted steps with a banister on one side. Rooms that only have en-suite showers are located next to a shared toilet.

- One room that sleeps up to 2 people. It includes a set of bunk beds plus an en-suite shower.
- Three en-suite rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- One room that sleeps up to 4 people. It includes 2 sets of bunk beds and en-suite shower.
- Two en-suite rooms that sleep up to 6 people each. They include 3 sets of bunk beds.
- One en-suite room that sleeps up to 8 people. It includes 4 sets of bunk beds.

Second floor

Access to this floor is via a set of 27 carpeted steps with a banister on one side. Rooms without en-suites have shared showers and toilets on the same corridor.

- Four en-suite rooms that sleep up to 2 people each. They include a set of bunk beds.
- One en-suite room that sleeps up to 4 people. It includes 2 sets of bunk beds.
- Two rooms that sleep up to 4 people each. They include 2 sets of bunk beds.
- One en-suite room that sleeps up to 6 people. It includes 3 sets of bunk beds.
- One en-suite room that sleeps up to 8 people. It includes 4 sets of bunk beds.

Grounds and garden

To the front of the building, we have a level terraced area with benches available for guests to use. The gardens are all grass and are set on a slope around the building. Bikes can be kept in the study centre when it is not in use.

Additional information

- Pets are not permitted at YHA Ironbridge Coalbrookdale, except when hiring the whole hostel through YHA Exclusive Hire. Assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- Staff live on-site but with separate access routes.
- Emergency lighting and fire alarms are fitted. Our teams won't fetch you in the event of an emergency so, if the alarms go off, please don't wait for a member of staff – get yourself out of the building by the nearest exit. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Mobile phone reception is intermittent within the hostel, though a payphone is available.
- Free Wi-Fi is available in social spaces.

Contact information

- Address: YHA Ironbridge Coalbrookdale, 1 Paradise, Coalbrookdale, Telford, Shropshire, TF8 7NR
- Telephone: 0345 3719325
- Email: ironbridge@yha.org.uk
- Ordnance Survey map: 127
- Local buses: Catch the 77 from Telford – for the hostel, get off at Paradise www.arrivabus.co.uk
- Local taxis: Diamond Cars 01952 222255, Go Carz 01952 501050

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.