



## YHA London St Paul's – Access Statement

### **Introduction**

In the heart of London, just a stone's throw from one of the city's most stunning landmarks, is YHA London St Paul's. Formerly a purpose-built choir school for the cathedral dating back to 1874, this hostel still has the original ornate window and door stonework. We are ideal for individual travellers, couples, families and groups seeking a city location within easy reach of all the main sights and attractions.

We aim to cater for the needs of all visitors in this five-storey Grade II listed building located right next to St Paul's Cathedral. We have ground floor bedrooms through none of our facilities are accessible to modern standards.

We look forward to welcoming you. If you have any queries or need assistance, please phone 01629 592700 or email [customerservices@yha.org.uk](mailto:customerservices@yha.org.uk). You can also view photos of the hostel at [www.yha.org.uk/hostel/yha-london-st-pauls](http://www.yha.org.uk/hostel/yha-london-st-pauls).

This access statement was last updated in December 2024.

### **Pre-arrival**

- The closest underground station is Blackfriars, 400m away, with step-free access. City Thameslink is also close by. Both stations have direct links to Gatwick and Luton airports.
- The nearest bus stop is St. Paul's, 200m away, offering 24-hour bus services with low-level access.
- All black cabs in London are fitted with grabrails, a wheelchair ramp and induction loop. They can be caught from underground stations and public places or pre-booked.
- The hostel is in Central London, so the roads in the area are level and surfaced with tarmac. There are also pavements and streetlighting.
- The hostel's location can be viewed on YHA's website at [www.yha.org.uk/hostel/yha-london-st-pauls/directions](http://www.yha.org.uk/hostel/yha-london-st-pauls/directions).
- You can contact the hostel by phone or e-mail (see contact information).

### **Car parking and arrival**

Car parking is not available at the hostel, but there is a drop-off point directly outside the front door on Carter Lane. If you let us know what time you are coming, we will do our best to assist with moving to and from cars.

There are two on-street Blue Badge parking spaces on Dean's Court, 200m away. Parking is restricted to 4 hours, Monday to Friday (no restrictions on weekends).

The nearest car parks are Baynard House on Queen Victoria Street, and the NCP at Hillgate house on Limeburner Lane. Both are within 350m of the hostel. Please be aware that YHA London St. Pauls is inside the congestion charge zone.

### **Main entrance and reception**

To enter the hostel there are two high steps up and through a manual single leaf door which opens inwards. Then 9 steps up to the reception area with no handrail.

The reception area is level throughout with carpet flooring. It is evenly lit by ceiling lights. Sofas and armchairs are available plus further seating in the lounge nearby.

### **Public areas**

#### **Halls and corridors**

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well-lit using a combination of ceiling and wall lights. The flooring in the corridors and landings is carpet.

There is no lift at this hostel so access to the upper floors is by stairs only. The stairs are carpeted with a handrail on one side. Due to the age and location of the building, none of the floors are level throughout. There are steps up and down in the corridors.

#### **Public WCs**

There are two WCs on the lower ground floor (basement). They are well-lit with fluorescent lighting and have non-slip flooring.

#### **Lounge**

The lounge is located on the ground floor with level access from reception. The room is level throughout and has carpet flooring. It is well-lit with ceiling lights.

There are sofas, coffee tables, armchairs and hard seats without armrests available here. All furniture can be moved – please ask at reception if you need assistance.

#### **Dining room**

Our dining room is located on the ground floor. There are 4 steps down from reception with a handrail on one side. From here the dining room is level throughout and the flooring is non-slip lino.

There are tables and hard, bench-style seating available. All furniture can be moved – please ask at reception if you need assistance.

Table service is available (ask at reception). We are also happy to cater for dietary requirements or any likes or dislikes – please advise us of these before your arrival.

#### **Self-catering kitchen**

There is no self-catering kitchen at YHA London St Paul's.

### Laundry and drying facilities

The laundry room is on the lower ground floor (basement). From the stairs there is level access to this room. The room is level throughout and has non-slip lino flooring.

We have 2 washing machines, 2 dryers and an ironing board. A deposit is required for daily access. Irons are also available to use – please ask at reception.

### Meeting room

Our meeting room is located on the first floor. From either staircase there are steps either up or down to this room.

The room itself is level throughout and has carpet flooring. It is well-lit with ceiling lights. The walls are furnished with the original wood panelling. We can provide tables and chairs in a variety of seating arrangements.

### Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. These are typically bunk stacks built up to 3 levels high. These bunks do not have ladders and getting in and out may be difficult for guests with limited mobility.

Our bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided. Each room also include a washbasin, except the single room on the ground floor.

All bathrooms have fluorescent lighting and non-slip flooring. Standard showers have a step up to enter.

#### Lower ground floor (basement)

- One room that sleeps up to 4 people.
- One room that sleeps up to 6 people.
- One room that sleeps up to 8 people.

#### Ground floor

- One room that sleeps 1 person. It includes a single bed.
- One en-suite room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath. The toilet in the en-suite is fitted with grabrails. There is a step up into the shower though a folding seat is provided.
- Two rooms that sleep up to 6 people each.
- One room that sleeps up to 8 people.

#### Mezzanine

- Two rooms that sleep up to 8 people each.

#### First floor

- One room that sleeps up to 2 people.
- Nine rooms that sleep up to 4 people each.

- One room that sleeps up to 5 people.
- Three rooms that sleep up to 6 people each.
- One room that sleeps up to 10 people.

### Second floor

- One room that sleeps 1 person. It includes a single bed.
- One room that sleeps up to 2 people. It includes a double bed.
- Three rooms that sleep up to 2 people each.
- Six rooms that sleep up to 3 people each. They include a single high-sleeper bunk with a double bed underneath.
- Four rooms that sleep up to 4 people each.
- Two rooms that sleep up to 5 people each.
- Two rooms that sleep up to 6 people each.
- One room that sleeps up to 10 people.

### Third floor

- One room that sleeps 1 person. It includes a single bed.
- One room that sleeps up to 4 people.
- One room that sleeps up to 5 people.
- One room that sleeps up to 8 people.

### Fourth floor

- One en-suite room that sleeps up to 2 people. It includes a double bed.

### **Grounds and garden**

We have a courtyard for recreation and breakfast in the warmer months. There is a significant step down to access. There are wooden benches available in this area.

### **Luggage store**

The luggage store is on the lower ground floor (basement) with level access from the stairs.

### **Additional information**

- Pets are not permitted at YHA London St Paul's, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- Reception is staffed 24 hours a day.
- Braille signs are fitted on room and corridor doors.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of fire or a similar emergency. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception within the hostel is good.

- Wi-Fi is available at this hostel.

### **Contact information**

- Address: YHA London St Paul's, 36 Carter Lane, London, EC4V 5AB
- Telephone: 0345 3719012
- Email: [stpauls@yha.org.uk](mailto:stpauls@yha.org.uk)
- Ordnance Survey map: 176
- Local buses: Transport for London [tfl.gov.uk](http://tfl.gov.uk)
- Local taxis: Comcabs 020 7432 1432 (or 020 7908 0207 for cash payments)
- Local mobility retailer (3 miles away): Shop-mobility Camden, 29A Pratt Street, Camden, NW1 0BG, 020 7482 5503

**We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.**