

# YHA Port Eynon – Access Statement

### Introduction

If you're looking for a beach break, you can't get any closer to the sea than YHA Port Eynon. Located right on seafront near an award-winning beach, this converted lifeboat house is perfect for family holidays and weekend getaways.

We aim to cater for the needs of all visitors in this two-storey building located on the Gower Peninsula. There is limited road access to the hostel as the last 200m are over a field, making it a tranquil place to stay. We have three ground floor bedrooms, though none of our bedrooms or bathrooms meet modern standards of accessibility.

We look forward to welcoming you. If you have any queries or require any assistance, please phone 01629 592700 or email <u>customerservices@yha.org.uk</u>. You can also view photos of the hostel at <u>www.yha.org.uk/hostel/yha-port-eynon</u>.

This access statement was last updated in March 2025.

#### Pre-arrival

- The nearest rail station is Swansea, 17 miles away.
- The nearest bus stop is within 500m of the hostel. A Monday to Saturday service runs to this stop from October to March.
- A local taxi company can provide accessible taxis when pre-booked.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-port-eynon/directions.
- You can contact the hostel by phone or e-mail (see contact information).

#### Car parking and arrival

Parking is available on a slip road. This is a shared parking area with room for up to 8 cars. You will need to collect a permit from reception on arrival. If this car park area is full, please use the main pay and display car park. This are required during the day, but parking is free from 7pm to 9am. This car park is level and paved with brick.

We can allow visitors to drive to the steps at the hostel entrance for unloading only (15 minutes limit). They will then need to return the car to the parking area in the access lane or the car park, depending on parking availability. This must be prearranged with the hostel, and is only available when staff are on site as the gate key is not available for guests to use.

From the village car park, the hostel is approximately 500m away. From here there is a bumpy dirt track until you reach a gate. Then you have a 200m walk over a field, followed by 6 narrow steps down to the hostel entrance. The hostel can also be accessed by continuing through the field and taking a narrow pathway round the back, to avoid steps. There is no streetlighting along this route so please bring a torch if arriving in the dark.

There is no vehicle access to YHA Port Eynon. Please do not attempt to go through Carreglwyd Skysea campsite.

### Main entrance and reception

There is a level threshold through a single leaf gate which opens inwards into the inner courtyard. The courtyard is level and surfaced with concrete. Due to the hostel's proximity to the sea, this area can sometimes be sandy or wet. It is lit at night with security lighting.

There is then a step up through a single leaf door which opens inwards into the entrance hall or reception lobby. The floor here is level and surfaced with carpet. The area is well-lit. A payphone is located here, and a portable induction loop is available on request at reception.

### Public areas

#### Halls, corridors and lifts

Walls and doorways throughout the building are painted in cream and the floors downstairs are beech wood coloured. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The corridor flooring downstairs is wood effect laminate and upstairs it is carpet.

There is no lift at this hostel, so access to the first floor is only via a set of 13 steps. The steps are carpeted and there is a bannister to one side.

#### Lounge and dining room

Our combined lounge and dining room is located on the ground floor with level access from the entrance hall via an open doorway. The floor is level and surfaced with wood-effect laminate. The room is well-lit with ceiling lights.

The room is furnished with coffee tables, sofas, chairs with armrests, dining tables and straight-backed chairs without armrests. All furniture can be moved – please ask at reception if you need assistance.

#### Self-catering kitchen

YHA Port Eynon is self-catering only. The self-catering kitchen is located on the ground floor with level access from the lounge and dining room via a single leaf door. The floor is level and smooth surfaced and the room is well-lit.

The kitchen is equipped with 2 ovens, microwave, toasters, fridge, freezer and 12 ring hobs. Crockery, cutlery, utensils and tea towels are also provided. Crockery and some kitchen equipment are kept in high shelving units. We are happy to move these to lower storage if required.

### Drying facilities

The drying room is located in a shed in the courtyard, just inside the gate. The flooring is wood. There are hangers and a small washing line, plus racks for boots.

## Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. Our bedrooms are carpeted and well-lit with ceiling and individual bunk lights. Each room contains a washbasin and bedding is provided.

All bathrooms have fluorescent lighting and non-slip flooring. Showers have a step up to enter.

# Ground floor

- One room that sleeps up to 2 people. It includes a set of bunk beds.
- One en-suite room that sleeps up to 4 people. It includes 2 sets of bunk beds.
- One room that sleeps up to 4 people. It includes a set of bunk beds and 2 single beds.
- Two washrooms containing showers and WCs.

# First floor

- Two rooms that sleep up to 2 people each. They include a set of bunk beds.
- One room that sleeps up to 4 people. It includes a set of bunk beds and 2 single beds.
- One room that sleeps up to 4 people. It includes 2 single beds and a double sofa bed. This room also has an en-suite shower. Three 2-bedded rooms
- One shower.
- One WC.

# Additional information

- Pets are not permitted at YHA Port Eynon except when hiring the whole hostel on Exclusive Hire. Assistance dogs are welcome throughout please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is not always on site. They can be contacted via the emergency phone number.
- Emergency lighting and fire alarms are fitted. Our teams won't fetch you in the event of an emergency so, if the alarms go off, please don't wait for a member of staff evacuate the building by the nearest exit. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed in each bedroom.
- Mobile phone reception is intermittent on some networks.
- Wi-Fi is available in shared social spaces.

# **Contact information**

- Address: YHA Port Eynon, Old Lifeboat House, Port Eynon, Swansea, SA3 1NN
- Telephone: 0345 3719135
- Email: <u>porteynon@yha.org.uk</u>
- Ordnance Survey map: 159
- Local buses: Catch the 118 from Swansea to Port Eynon. Some routes are direct, while others involve a change. Visit <u>www.adventuretravel.cymru</u>.
- Local taxis: Killay Cabs 01792 299299

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.