



YHA Portreath – Access Statement

Introduction

We aim to cater to the needs of all visitors in this converted barn on a working farm close to the beautiful and rugged north Cornwall coast.

This two-storey building includes a bedroom on the ground floor, which is accessible for wheelchair users. An accessible toilet is also available in a separate building.

We look forward to welcoming you. If you have any queries or require assistance, please phone 01629 592700 or email customerservices@yha.org.uk. You can also view photos of the hostel at www.yha.org.uk/hostel/yha-portreath.

This access statement was last updated in January 2025.

Pre-arrival

- The nearest rail station is Redruth, 3 miles away.
- Regular bus services between Redruth and Illogan (the nearest bus stop). The bus stop is near the church, which is a 3-minute walk from the hostel. Most of the route is along the hostel's private driveway.
- Local taxi services can provide accessible taxis when pre-booked.
- The nearest small Co-Op supermarket is a 10-minute walk from the hostel on Robartes Terrace. A Post Office is also located here.
- The hostel's location can be viewed on YHA's website at www.yha.org.uk/hostel/yha-portreath/directions.
- You can contact the hostel by phone or e-mail (see contact information).

Car parking and arrival

There is ample parking on-site, only a few metres from the hostel. If you have limited mobility, we can reserve a space close to the hostel entrance (notice required).

This hostel is on a working farm, so please be aware that tractors and farm machinery will need access. Please show consideration when parking.

Main entrance and reception

There are three steps that lead down to the main entrance which can be accessed by a small ramp. Please contact us if you need the ramp.

Reception is in the main farmhouse with seating provided if needed. Staff are available at most times and in an emergency at night.

There is no public telephone in the hostel. Mobile reception is poor in the hostel though most networks get signal in the car park at the end of the drive.

Public areas

Halls, corridors and stairs

There is good colour contrast to floors, walls and doorways throughout the building. All public areas, halls, stairs and landings are well-lit. The corridor flooring is Flotex.

There is a separate games/TV room with a small kitchen, laundry and accessible WC. This can be accessed from the same level as the hostel's ground floor.

Self-catering kitchen

The kitchen is accessible from the main corridor or from the outside. Flooring is Flotex and the room is well-lit.

It is equipped with utensils, pans, crockery, fridge, small ground floor freezer, microwaves and double fan-assisted oven plus 3 hobs (90cm high). The cooker symbols can be difficult to make out, but assistance can be given if required.

Laundry and drying facilities

There is a drying room just around the corner from the main entrance, as well as a separate laundry room with a washing machine adjacent to the hostel.

Meeting rooms

The TV/games room can double as a meeting room. Flooring is wooden and the room is well-lit.

Bedrooms and bathrooms

Unless otherwise stated, all bedrooms have bunk beds. All bedding is provided.

All bathrooms have lighting and flooring. They are fitted with a WC, washbasin and walk-in shower. Some of the en-suite bathrooms have a small 1-2cm ramp to enter.

Ground floor

- One en-suite room that sleeps up to 3 people. It includes a single high-sleeper bunk with a double bed underneath.

First floor

Access to this floor is via a well-lit set of steps split into three short sections.

- One en-suite room that sleeps up to 4 people. It includes a single high-sleeper bunk with a double bed underneath and a single bed.
- One en-suite room that sleeps up to 6 people. It includes a single high-sleeper bunk with a double bed underneath, a set of bunk beds and a single bed.
- One en-suite room that sleeps up to 8 people. It includes 3 sets of bunk beds and 2 single beds.

Grounds and garden

The patio area consists of brick paving and gravel beds. It is all on one level. There is a picnic table with separate garden chairs.

There is external lighting in the evenings although it is switched off at night to avoid it shining into the bedrooms.

Cycle store

Bicycles and surfboards can be stored in the drying room inside the hostel.

Additional information

- Dogs are not permitted at YHA Portreath, though assistance dogs are welcome throughout – please notify us at the time of booking.
- Smoking is not permitted anywhere in the hostel.
- A member of staff is usually available next door including at night.
- Emergency lighting and fire alarms are fitted. We ensure that all guests are evacuated in the event of a fire or similar emergency. Arrangements for guests needing assistance to evacuate should be discussed beforehand.
- Evacuation procedures are displayed throughout the hostel.
- Mobile phone reception can be intermittent within the hostel.
- Wi-Fi is not available at this hostel.

Contact information

- Address: YHA Portreath, Nance Farm, Illogan, Redruth, Cornwall, TR16 4QX
- Telephone: 0345 2603140
- Email: portreath@yha.org.uk
- Ordnance Survey map: 203
- Local buses: First No 46 Truro Camborne via Redruth and Illogan Churchtown runs hourly from Monday to Saturday, First No 47 Truro Camborne and Troon via Redruth and Illogan Churchtown runs a limited service on Sundays, regular buses run from Truro to St. Ives (no 14) and Penzance (no 18) from the nearest bus stop at Pool (2.5 miles away)
- Local taxi: Go Cabs 01209 212 800, 1-2-1 Cabs 01209 714 714, Portreath Cabs 01209 843297 or 07891 586668

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.